



A Grassroots Network of Families and Friends Speaking on Behalf of Children with Special Health Care Needs

Did You Know? Now You Know!
Module III: Private Insurance & Your Provider

Agenda

A. Introduction

HANDOUT: Agenda

B. Private Insurance

HANDOUT: Our Story

- Our Story
- Your Benefits Plan

C. Protecting Yourself

******* 10 - MINUTE BREAK *******

D. Effective Communication

HANDOUTS: Family Voices-Private Insurance Issues
Family Voices-Private Insurance Checklist

E. Finding the Right Partner

HANDOUT: Our Story

Interview Questions - Physician

Interview Questions - Clinic

Family Voices: Before, During and After

F. Creating a Medical Home

HANDOUT: What Should I Expect...Medical Home?
The Medical Home Family Index

G. Wrap Up & Action Steps

- Resources
- Contacts

ADDITIONAL HANDOUTS: CYSHCN Brochure; Resource Roadmap; Family Voices Brochure; Family Voices Newsletter; Photo Release; Evaluation