**MISSION:**
“Enhancing *Self-Sufficiency* and *Quality of Life* with Respect for the *Dignity* of the Person Served”

**ORGANIZATIONAL VISION:**
“One Department One Mission One Culture”

**CORE VALUES:**

<table>
<thead>
<tr>
<th>Responsible Stewardship</th>
<th>Relevant to Clients &amp; Community</th>
<th>Results Driven</th>
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</thead>
</table>
| The *funding* entrusted to the Department by the County taxpayer should be used wisely and efficiently.  
- Our resources are to be *meticulously managed* and used to facilitate our mission  
- *Alternative funding* and reimbursements are to be pursued diligently  
- Less costly and *more efficient* ways of providing quality services are to be continuously pursued | The *type and nature of services* provided by the Department should directly reflect the current and unique needs of the community and the individuals we serve.  
- Services are to be *responsive* to continuously changing needs of clients and the community  
- Services are to be *coordinated* with the local network of partners and community providers  
- *Clients should participate* in the design, delivery and evaluation of services | Practice, planning and decision making at all levels should be driven by quality and attaining the desired client outcome.  
- The goals of *safety, reintegration, self-sufficiency, recovery and permanency* are to be pursued relentlessly  
- *Data, modern management practices, and innovative thinking* are to be used to administer services and inform decisions  
- *Evidence based and best practices* are to be utilized throughout all service areas |

**2019-21 AREAS OF FOCUS:**

1. Make significant strides toward becoming a **Trauma-Responsive Agency**.
2. Ensure consistent use of a **Relationship-Centered Practice Model** that emphasizes consumer engagement and wraparound approaches.
3. Continue to improve **Results-Based Supports** and communications.
The Focus of Human Services Leadership

MISSION: Enhancing **Self-Sufficiency** and **Quality** of Life with Respect to the **Dignity** of the Person Served.

CORE VALUES: Responsible Stewardship
Relevant to Clients & Community
Results Driven

FIVE PILLARS: (Universal)

- **SERVICE** (Customer)
- **QUALITY**
- **PEOPLE**
- **FINANCE**
- **COLLABORATION** (Growth)