

Human Services Director's Report
To the Health & Human Services Board
 May 2018

| Activity | Program/ Section | Brief Description | Contact Person | Attach- ment |
|---|---|--|--|-----------------|
| Operational Effectiveness | Administration | Two Human Services' Department staff along with two Information Technology staff attended a conference regarding our primary software/client database. Staff brought back several ideas that are being considered for implementation to improve our use of the system. In follow up to this training, we have also begun a review of our system use related to client and insurance billing. | Audra Martine 785-6108 amartine@lacrossecounty.org | No |
| Public Awareness | Aging & Disability Resource Center (ADRC) – Adult Protective Services (APS) | June is Elder Abuse Awareness Month. The Attorney General, as part of the Elder Abuse Taskforce, will be launching a new website designed to educate the public on how to report Elder Abuse. There will also be geo-targeting of online advertising focusing on elder abuse victims, healthcare workers, and the general population between ages 18-64 from April 30 through July 8. | Audra Martine 785-6108 amartine@lacrossecounty.org | No |
| Volunteer Recognition | Aging & Disability Resource Center (ADRC) | In 2017, approximately 280 volunteers provided a total of 18,108 hours of service. More than 150 volunteers provided 30 or more hours during 2017. Volunteers primarily supported our Nutrition Program by volunteering at congregate meal sites or delivering food to home-bound individuals. The top volunteer of the year provided a total of 949 hours of service at our Forest Park congregate meal site. | Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org | No |
| Senior Farmers Market Nutrition Program | Aging & Disability Resource Center (ADRC) | The Senior Farmers Market Nutrition Program offers low income older adults an opportunity to purchase fresh, locally grown fruits, vegetables and herbs from certified farmers. The ADRC has received 328 vouchers. Beginning June 1, the ADRC will distribute vouchers to individuals age 60 or older meeting income eligibility requirements. | Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org | No |
| Healthy Aging Summit 2018 | Aging & Disability Resource Center (ADRC) | The 2018 Healthy Aging Summit is June 7-8, 2018, at the Glacier Canyon Conference Center in Wisconsin Dells. The Summit is dedicated to learning, networking, training and collaborating—all in the pursuit of reaching new heights in the healthy aging movement. | Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org | No |

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| Foster Care Event | Family & Children's – Child Protective Services | On May 11, the Permanency Resource Unit is sponsoring the 5 th Annual Brat Barn for Kids in Foster Care event at the La Crosse Festival Foods on Copeland Avenue. This event is held every year in May which coincides with May being National Foster Care Awareness Month. The purpose of the event is to raise awareness about our continuing need for foster homes as well as to raise money for our foster care donation account. This account helps pay for additional enrichment activities that kids in foster care do not always have access to. | Lila Barlow 785-5539 lbarlow@lacrossecounty.org Tracy Puent 785-6083 tpuent@lacrossecounty.org | No |
| Children's Long Term Support (CLTS) Program Expansion <i>(Monthly Update)</i> | Integrated Support & Recovery Services (ISRS) | The approved state budget includes the elimination of at least the 186 children on our Children's Long Term Support services wait list in September 2017. The state is slated to cover the cost of that expansion without additional county contribution. La Crosse expansion began in October of 2017, and approximately 100 of the 186 families have been removed from the wait list. We are hoping that attrition (kids aging out, etc.) will allow us to keep up with new referrals in 2018 and prevent a new wait list from developing. | Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org | No |
| Crisis and Outpatient Mental Health/Substance Use Clinic Recertification | Integrated Support & Recovery Services (ISRS) | The Crisis and Outpatient Mental Health & Substance Use Clinic programs underwent a recertification visit from the Wisconsin Division of Quality Assurance (DQA). Areas of improvement were noted, but a 2 year (longest possible) certification was awarded. | Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org | No |
| Level 5 Foster Home Application | Integrated Support & Recovery Services (ISRS) | La Crosse County and Person First (vendor) collaborated in a lengthy and complicated application to open a second Level 5 Foster Home. If approved – this will provide another community based and less expensive alternative to institutional placements for children who have been served at locations such as Chileda. | Matt Strittmater 785-6156 mstrittmater@lacrossecounty.org | No |
| Mental Health Coalition "Information Exchange" | Justice Support Services (JSS) | Justice Support Services' Manager Mandy Bisek was invited by the Mental Health Coalition to participate in a panel discussion, along with Judge Bjerke and Crisis Supervisor Donna Christianson regarding the topic "Intersection of Criminal Justice and Mental Health". An engaging discussion occurred with vested professionals and community members alike on this topic as it pertains in both the juvenile and adult worlds. | Mandy Bisek 785-6216 mbisek@lacrossecounty.org | No |