

PROGRAM FEES

Crisis services are reimbursed by Medical Assistance and by some third party insurance companies. If medical insurance is not available there are options for a sliding fee scale through the La Crosse County Human Services fiscal department.

CRISIS PROGRAM STAFF:

Bill Adams, Clinic Manager

Donna Gunnarson, Program Manager

Joel Rooney, Clinical Director

Becky Paggi, Clinical Therapist (adults)

Eleanor Shaffar, Clinical Therapist (children)

La Crosse County

Mental Health Crisis Program

300 4th Street North

La Crosse, Wisconsin 54601-3228

(608) 785-6101

LA CROSSE COUNTY



MENTAL HEALTH CRISIS PROGRAM

300 4th Street North
La Crosse, Wisconsin 54601-3228

784-HELP
(Providing 24 Hours Services)

PROGRAM MISSION:

To positively impact the mental and physical well being of the community we serve by providing an array of readily accessible mental health crisis services that will meet individualized needs in the least restrictive settings possible.

PROGRAM DEVELOPMENT

La Crosse County Human Services has had a certified emergency mental health program since 2001. Since that time the program has expanded to provide crisis intervention services 24 hours/day, 7 days/week and is capable of responding to a crisis situation anywhere within the county.

THE LA CROSSE CRISIS CENTER /

HOPE HOUSE

308 COPELAND AVE
(608) 785-1960

The Crisis Center provides a convenient location for crisis intervention services. The Crisis Center staff, along with a Mobile Crisis Responder, provides assessments, consultation and support.

Hope House is one of the crisis stabilization options. This apartment provides short term stays to those who need support through a challenging time in their lives. Assistance is given to facilitate a smooth transition back into the community.

CRISIS SERVICES

INITIAL ASSESSMENT & RESPONSE PLAN:

Mobile Crisis Responders are able to meet with consumers in a variety of settings to assess the nature of the crisis, the level of risk factors and develop a response plan that will meet the needs to resolve the current situation.

TELEPHONE SUPPORT:

Crisis staff are available at all times to provide support over the phone to assist in resolving or preventing a crisis situation.

STABILIZATION:

An array of crisis stabilization options is available in the community to give consumers opportunities to get support and services and avoid unnecessary hospitalization (see below).

LINKAGE & FOLLOW UP:

Mental Health Therapists are available to follow up with crisis consumers and assure that there is a smooth transition to needed supports and services in the community.

CRISIS PLAN DEVELOPMENT:

Assistance is available to develop a plan for crisis situations that may arise in the future. This helps both the responder and the consumer know the most effective way to respond should the need occur.

STABILIZATION OPTIONS

(For Adults)

- Telephone Support
- Crisis Homes (Adult Family Homes)
- Hope House (Stabilization Apartment)
 - Sienna Hall (CBRF)
 - Lakeview Health Care Center
- Trempealeau County Health Care Center
- Inpatient Psychiatric Hospitalization

(For Children)

- Telephone Support
- Catholic Charities (In-Home Support)
 - Respite Homes
- Family & Children's Center (Group Home)
 - Inpatient Psychiatric Hospitalization

DONATIONS

SOME ITEMS THAT WOULD BE HELPFUL AT HOPE HOUSE:

- BOOKS
- CRAFTS
- TOILETRIES
- GAMES
- VIDEOS

OTHER RESOURCES FOR SUPPORT

RAVE
PIE
GREAT RIVERS 211