



La Crosse County
Human Services Department

Our Mission: Enhancing self-sufficiency and quality of life with respect for the dignity of the person served.



La Crosse Area

Family Policy Board

*2022 Human Services Budget:
Strategic Goals, New Resources and
Opportunities*



February 7th, 2022

Presentation Outline



- I. Strategic Goals & Budget Highlights**
- II. Additional Detail by Service Section**



I. Strategic Goals & Request Highlights

Aligning our Resources with our Vision & Values

Putting the “human” back into human services by daring to change the way we care

“Creating a loving and connected community together”

STRATEGIC GOALS

1. Strengthen prevention / early intervention

2. Improve integration across sections

3. Deepen relationships & connections with the community

4. Be an anti-racist organization

5. Define and actualize our role in ending homelessness

6. Grow our collaborations with Health and Veterans Departments

2022 HS Budget Request Highlights

New Positions (18.0 FTE)		Increased Financial Support for Community Partners / Other	
11.0 FTE	ISRS (Behavioral Health)	+\$25,000	Boys & Girls Clubs <i>(total annual contribution would increase from \$25,000 to \$50,000)</i>
4.0 FTE	Justice Support Services		
2.0 FTE	Economic Support	+\$15,225	Parenting Place – Community Response <i>(total annual contribution would increase from \$45,000 to \$60,225)</i>
1.0 FTE	Administration	\$15,000	Rotating evaluations for JSS programs
		\$8,000	Housing Voucher Collaboration



La Crosse County
Human Services Department



LA CROSSE COUNTY
Exceptional services. Extraordinary place.



III. Additional Detail by Service Section



Economic Support Services

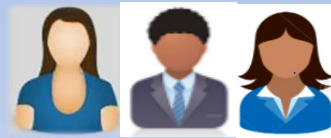
ESS Section

(Access to Medicaid, FoodShare, Childcare, Energy Assistance)

3* New Positions

Western Region for Economic Assistance (WREA)

3 New Positions



- 3 Economic Support Specialists

Purpose:

- Adds two **community-based** Economic Support Specialists which to enhance benefit access and customer service
- Adds one Economic Support Specialist* **embedded in the ADRC** for better integration and customer service

**The Economic Support Specialist for the ADRC was added in an August 2021 resolution and, therefore, is not part of the new budgeted FTE counts*

Note: Reserve funding in the amount of \$64,955 is being used to cover approximately 1/2 of the costs for the two community-based positions

Western Region for Economic Assistance (WREA)

As part of an eight-county consortium, provide eligibly determinations, re-determinations and case management for a variety of state & federal economic assistance programs, including: FoodShare, Caretaker Supplement, Medicaid / BadgerCare and Wisconsin Shares Childcare Subsidy.*

**WREA partner counties are: Buffalo, Clark, Jackson, La Crosse, Monroe, Pepin, Trempealeau and Vernon*

Child Care Certification

Certification and licensing for childcare providers in La Crosse County.*

**Contracted through the Parenting Place.*

Wisconsin Home Energy Assistance (WHEAP)

Assistance for heating costs, electric costs and energy crisis situations.



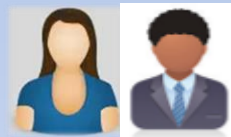
Aging & Disability Resource Center ADRC Section

2* New Positions

(Resource Center, Aging Services, Adult Protective Services)

Aging & Disability Resource Center (ADRC)

2* New Positions



- 1 Supervisor
- 1 ADRC Professional

Purpose:

- **Address workload** issues and increase **outreach** capacity
- Enhance capacity for **strategic planning** and **partnering in the community** to meet ongoing and future needs

**These ADRC positions were added in an August 2021 resolution and, therefore, are not part of the new budgeted FTE counts*

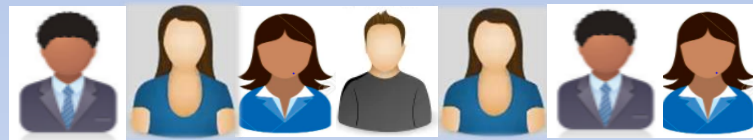


ISRS Section

(Behavioral Health & Children with disabilities)

Comprehensive Community Support Services (CCS) Children's Long-Term Waiver (CLTS)

7 New Positions



- 1 CCS Coordinator
- 4 Social Workers
- 1 Social Services Specialist
- 1 Clinical Therapist

Purpose:

- Continue to **enroll all who seek and are eligible** for CCS & CLTS services (timely enrollment & no wait lists)
- Support section vision for **community-based and integrated** services

Outpatient Clinic

3 New Positions



- 1 Supervisor
- 2 Clinical Therapists

Purpose:

- Increase **capacity overall** to catch up with expanded service offerings.

Administration

1 New Position



- 1 Assistant Manager

Purpose:

- Increase **leadership capacity** to match section size & complexity
- Improve capacity for community-level **problem solving & collaboration**

COMPREHENSIVE COMMUNITY SERVICES (CCS)

Case Management and access to treatment & supports for individuals (children or adults) struggling with mental health and / or substance abuse issues and who have moderate needs.

COMMUNITY SUPPORT PROGRAM (CSP)*

Coordinated professional care and treatment in the community for individuals struggling with severe and persistent mental illness

*Contracted through the Family Y Children's Center

Outpatient Clinic

*Psychiatric **medication prescription, nursing, counseling/therapy, and contracted services** for substance abuse including supportive housing, detox, and residential level of care.*

CRISIS SERVICES

24 / 7 Mobile Services and short-term case management for individuals (children and adults) experiencing a mental health crisis.

CARE Center*

A short-term 10-bed community residential facility for individuals experiencing a mental health crisis. Provides support, medication and symptom management as well as treatment planning.

*Contracted through Tellurian

CHILDREN'S LONG-TERM SUPPORT (CLTS)

*Funding for **community supports and services** for children with developmental disabilities, severe emotional disturbances, and physical disabilities.*



Justice Support Services

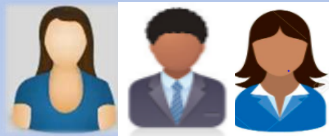
JSS Section

(Adult & Youth Justice ; Early Intervention)

5* New Positions

La Crosse Area Family Collaborative (LAFC)

3* New Positions



- 3 Social Workers

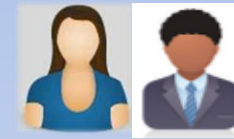
Purpose:

- Adds one neighborhood social worker to serve the **Schuh homes** community under a collaboration similar to the highly successful Huber homes partnership
- Makes two social workers* available as **“housing specialists”** to work in tandem with Human Services caseworkers to assist their clients with housing issues

*One of the “housing specialist positions is a repurposed current position that is not part of the new budgeted FTE counts ¹ The School District of La Crosse is contributing 50 percent of the funding for this position

Youth System of Care (SOC)

2 New Positions



- 2 Justice Support Services Specialists

Purpose:

- Adds two (2) justice support specialists to expand the capacity of the Youth System of Care to accommodate increased referrals reflecting both growing community need and expanding early intervention approaches to youth misbehavior and truancy

La Crosse Area Family Collaborative

A neighborhood centered prevention model that includes community-based neighborhood social workers acting within diverse stakeholder partnerships to stabilize families to prevent the need for child protection and other emergency services. .

Western Regional Adolescent Center

Includes 24/7 facilities providing secure detention, corrections alternative and shelter services for youth.

Adult Justice Support

Services provided to adult convicted of crimes and court ordered to participate.

Youth System of Care (SOC)

An early intervention alternative that provides accountability, flexible case management and services for youth with low-level behaviors that put them at risk of entering the youth justice system.

Youth Justice Services

Supervision, case management and service coordination for youth adjudicated delinquent and or in need of protective services.



Justice Support Services

JSS Section

(Adult & Youth Justice ; Early Intervention)

Increased Financial Support for Community Partners / Other

+\$25,000*

Boys & Girls Clubs

(total annual contribution would increase from \$25,000 to \$50,000)

Supports **behavioral health specialists at** the clubs

Note: one half of the increase (\$12,500) is from reserve funding.

\$15,000

Rotating Program Evaluations

Allows for regular **evaluations** and continuous improvement of JSS programs

\$8,000

Housing Voucher Collaboration

Support collaboration with City of La Crosse to increase availability of **Section 8 housing vouchers**

FCS Section

(Child Protective Services, Caregiver Support, Early Intervention)



Increased Financial Support for Community Partners / Other

+\$15,225

Parenting Place – Community Response

(total annual contribution would increase from \$45,000 to \$60,225)

Increases funding for Parenting Place to continue **community response programming** at enhanced levels



La Crosse County Human Services

Administration

1 New Position



- 1 Professional Development Coordinator

Purpose:

- Support **consistent practices** and professional approaches across all Sections that are aligned with trauma-informed approaches, other best practices and are responsive to community input

Strategic Use of Reserve		
\$150,000	Upgrade to AVATAR Electronic Health Record / Billing System	Uses reserve to cover one-time cost for required upgrade to Human Services' Electronic Health Record / Billing System

Other Investments		
\$5,000	Racial Justice Training	Continue to support racial justice training, with the expectation that all HS employees complete the YWCA training series

STRATEGIC GOALS

1. Strengthen prevention / early intervention

- Increase community response funding
- Increase Boy's & Girls Club funding

2. Improve integration across sections

- 2.0 FTE Clinical Therapists for ISRS Outpatient Clinic
- 1.0 FTE Professional Development Coordinator
- 1.0 FTE Economic Support Specialist (*Embedded in ADRC*)

3. Deepen community relationships & connections

- 2.0 FTE Economic Support Specialists
- 1.0 FTE Social Worker for Schuh homes collaboration
- 1.0 FTE Supervisor & 1.0 FTE ADRC Professional

4. Be an anti-racist organization

- Funding for YWCA Racial Justice training for all Human Services employees
- 2.0 FTE Justice Support Services Specialists – Youth System of Care

5. Active role in Ending homelessness

- 1.0 FTE ISRS Assistant Manager
- 1.0 FTE LAFC Human Services Housing Specialist

6. Collaborating with Health & Veterans Depts

- Outreach and discussions started

“Creating a loving and connected community together”



Thank You!

