

# HEALTH AND HUMAN SERVICES BOARD

Tuesday, September 11, 2012

Room 3220, Administrative Center, 400 4<sup>th</sup> St. N.

6:30 p.m.

**MEMBERS PRESENT:** Monica Kruse, Karin Johnson, Ralph Geary Jr., Joe Veenstra, Peg Jerome appointed to assure quorum, Laurence Berg, Cheri Olson

**MEMBERS EXCUSED:** David Trapp, Loren Kannenberg, Bill Brockmiller

**MEMBERS ABSENT:** None

**STAFF & GUESTS:** Doug Mormann, Dean Ruppert, Brent Severeid, Katie Dempsey, Jim Steinhoff, Tara Johnson, Jason Witt, Marilyn Hempstead, Kodi Kaiser (Health Dept Intern)

## CALL TO ORDER

Chair Monica Kruse called the meeting to order at 6:32 p.m. Supervisor Peg Jerome was appointed to assure quorum.

## ANNOUNCEMENTS

### August County Board Action

Resolutions were unanimously approved at County Board level.

### Board Members Report on Conferences/Meetings

None reported

### Public Comment Rules

There were questions at the Executive Board meeting regarding uniform procedures allowing public comment at meetings. There is WI statute regarding public comment be done in a consistent manner. The rules state asking for public comment at the beginning of meeting and time shall be kept separate from any business items the committee does. The committee may comment to public by asking questions. Conversations must be reasonable, orderly and respectful, no personal attacks. No one from the public will speak unless recognized by the chair.

### Hmong Mutual Assistance Association Discussion

The Hmong Mutual Assistance Association (HMAA) recently reached out to County Board Chair Tara Johnson to request a meeting with County leaders to discuss concerns of HMAA regarding access of Hmong citizens to County services, including health and human services programs. Chair Johnson, Vice Chair Hampson, Supervisor Kruse, Administrator O'Malley, Doug Mormann and Jason Witt attended an initial meeting with HMAA representatives. This was a good first meeting with a follow-up scheduled for October 9<sup>th</sup>. There will be a focus on creating an effective collaborative relationship and understanding and overcoming cultural barriers.

### Children in Poverty Community Conversation

The Wisconsin Council on Children & Families spoke to the Family Policy Board last year regarding the subject of the well being of children in the community based on national and state data. AMOS is sponsoring an evening "community conversation" where WCCF will present data and will be joined by a panel of other individuals from the community. This will be similar to the formats of community conversations AMOS has sponsored within the past year on adult and children's mental health, which include solution-focused breakout sessions. The event is scheduled for on 10/1 at 6:30 p.m. at Viterbo. Additional information and a flyer will be forthcoming.

## PUBLIC COMMENT

None

## BOARD EDUCATION

### Policy, Practice, People – Environmental Health – Farmers Market

Jim Steinhoff introduced Brent Severeid a local farmer who resides near West Salem who participates in a number of Farmer's Markets in La Crosse County. Usually 75-100 farmers annually participate in the Farmer's Market. Running the Farmer's Market is basically a break even for the County. Fees collected for this go directly to the Health Department. This will be discussed next month with the budget discussions.

Mr. Severeid mentioned some suggestions which included: Space assignment, no overnight parking in the County North lot on Friday during market season, restrooms, water for vendors to wash hands after unloading, an EBT machine for WIC and FoodShare payments. The North side County parking lot is dangerous with the Chemical Health & Justice Sanctions clients attempting to park and make their Saturday appointments. A suggestion was made to block off Vine Street between 3<sup>rd</sup> and 4<sup>th</sup> on Saturday mornings during market if possible. Riverside Park was discussed as perhaps a better downtown location that offers water, electricity, parking, restrooms, refrigeration and coffee. There was discussion regarding the Food Deserts in the area.

## **Accreditation – Domain 9: Evaluate and Continuously Improve Process, Programs and Interventions**

Doug discussed Domain 9, the last in the series of domains needed for the Health Department's accreditation and feels confident they will be ready to apply for accreditation in 2013.

### **Follow up to Meeting with Department of Children and Families Secretary Eloise Anderson**

Representatives from the Western Region for Economic Assistance (WREA) recently met with DCF Secretary Eloise Anderson to describe the WREA model and propose piloting a single regional contract for Child Care Administration in calendar year 2013. It was discussed that WREA was the only consortium in the state that rolled administration of child care into the regular Income Maintenance (IM) function. Ninety-two Percent (92%) of people who have child care benefits also have other IM benefits. However, State administrative rules that conflict with other IM operating rules currently pose a barrier to achieving all of the benefits of this approach. Another barrier is DCF continuing to have eight (8) separate county contracts for child care administration instead of having one regional contract as is the case with IM. We asked to be considered to pilot rolling child care into one contract for the region. One of the benefits of doing this in a combined way will help clients as they won't need to go to the county of residence to apply. The Secretary and staff were open to the idea and saw the value for the clients. As a result, a workgroup was formed to look at the barriers of implementing this for the 2013 contract cycle. The workgroup will report back to the Secretary in November on whether this can go forward and under what timeframe.

### **Board Orientation Plan**

Previous discussion was held on how to best orient the many new members of the HHS Board. One of the suggestions was to have both Doug and Jason create different scenarios to give to the board members who would then contact the appropriate department and sign themselves up for an appointment to work through what was needed for the scenario. It was suggested the Board member and staff come back to the board and give their reports to the scenarios. Scenarios will be brought to the meeting sometime in the next several months and members will be given a time frame to have their report ready. The reports will be an agenda item.

A question as to the self audit of staff was asked by Supervisor Veenstra. There is not a self audit of staff in the Health Department at this time, but it definitely could be developed within Domain 9. There is an auditor in Health Department 30% of the year, reviewing random charts as well as frequent samples of restaurant inspections, looking for some errors.

Human Services had a state audit last week on IM to measure access to clients. State does measurements. Both directors' reports show audits that occurred. A recent audit of the Comprehensive Community Services (CCS) program found physician written prescriptions for services were not in the file prior to services beginning. There is no appeal process to the finding nor that the County will receive a qualified audit. This finding put the entire county at risk in all Medicaid programs and increased the percentage of audit reviews for all Medicaid programs in all County Departments.

Supervisor Geary asked if less time with clients/more time with paperwork to comply with regulations is hitting Human Services. Jason responded there is a major issue in terms of paperwork required, much of it is federally mandated. Good to hear Service Options Assessment Team (SOAT) works a long ways in streamlining. It is good for consumer, provider and worker to concentrate on services.

## **DIRECTOR REPORTS**

### **Health Department Written Director's Report**

Additional comments included a Candidate forum e-mail coming up in October Doug asked board members to participate in. Information in the Health Director's report showed how the federal financial decisions will reduce the total amount of people served in the programs and every decision will impact folks in La Crosse County. Also under the Health report is a car seat inspection: 22 were inspected, 22 required corrective actions. Car seats are too complex, but this is the #1 killer of young people in La Crosse County. If this is a liability for the County, we may need to suggest a resolution to excuse us liability in car seat installation. The Health Dept. Director was asked to invite Dept. of Health Services Sec. Smith to a future Health and Human Services Board meeting to discuss the benefits of having a state wide policy on protecting the public from hazards of frac sand mining and transportation rather than having each county establishing these policies.

### **Human Services Written Director's Report**

**MOTION** by Johnson/Olson to approve the Directors' Reports. **Motion carried unanimously.** Trapp, Brockmiller, Kannenberg excused.

## **CONSENT AGENDA**

**MOTION** by Veenstra/Johnson to receive and file the following Consent Agenda items. **Motion carried unanimously.** Trapp, Brockmiller, Kannenberg excused.

**Minutes**

Correction to Health and Human Services Board minutes of 8/7/12. Women in government participated in the Habitat project, not just Monica.

Family Policy Board 6/29/12

Coulee Region Childhood Obesity Coalition 8/14/12

Labor/Management 7/31/12

Mental Health Recovery Services Advisory Council 7/12/12

**Fiscal**

Human Services Quarterly Review/Analysis of 2012 Budget Benchmarks

**ITEMS FOR FUTURE AGENDAS**

- Invite Health Care Professionals to a meeting discussing Car Seat safety.
- Wisconsin Counties Association (WCA) convention in La Crosse in 2 weeks, CORE program will be presenting.
- Streamlining reporting within our programs to better work with service providers.
- Excellent letter to the editor written by Doug on fluoridation.

**ADJOURNMENT TO THE NEXT MEETING TO BE HELD TUESDAY, OCTOBER 9, 2012**

**MOTION** by Berg/Johnson to adjourn. **Motion carried unanimously.** Trapp, Brockmiller, Kannenberg excused. Meeting adjourned at 8:17 PM.

Approved, October 9, 2012, Linda Kloet, Recorder