

HEALTH & HUMAN SERVICES BOARD

Tuesday, February 1, 2011

Administrative Center – Room 3220

6:30 P.M.

MEMBERS PRESENT: Sharon Hampson, Jill Billings, Bill Brockmiller, James Glasser, Loren Kannenberg, Monica Kruse, David Trapp, Margaret Wood

MEMBERS EXCUSED: None

MEMBERS ABSENT: Bill Feehan

STAFF & GUESTS: Jason Witt, Steve O'Malley, Dean Ruppert, Margaret Norden, Sara Koopman, Lorie Graff, Jane Klekamp, Matt Strittmater, Nancy Pohlman, Jen Timm, Maureen Freedland, Anne Patton

ROLL CALL/CALL TO ORDER

Chair Sharon Hampson called the meeting to order at 6:35 p.m.

ANNOUNCEMENTS

January County Board Action

The County Board passed the Resolution to increase hours for a nutrition educator. The Health Ordinance update had its first reading.

Board Members Report on Conferences/Meetings/Workshops

- Margaret Wood reported on an upcoming dental advocacy group meeting in Stevens Point on March 23, 2011. She also reported there will be a Health Consortium meeting on March 4, 2011, at the Lunda Center.
- Jill Billings reported that WCA Ambassadors met in Madison recently, and advocated on HHS issues, including closing one juvenile correction institution.

Public Health Day at the Capitol February 23

Chair Hampson stated the Public Health Day is put on by WPHA and WALHDAB. Doug Mormann and Margaret Wood are attending.

WI Department of Health – Partners in Public Health Award

Linda Lee, Nutrition Manager, received a Secretary's Partners in Public Health Award from the Secretary of the Wisconsin Department of Health. The formal presentation will be at the March 8, 2011, HHS Board meeting.

PUBLIC COMMENT

None requested.

PROCLAMATION

County Recognition of Human Services in March

March is Human Services and Family Court month. In addition to a County Board proclamation to recognize staff, the Human Services Department will hold two recognition events. **MOTION** by Kannenberg/Kruse to proclaim March Human Services and Family Court month. **Motion carried unanimously.** Feehan absent.

BOARD EDUCATION

Policy, Practice, People of Chemical Health & Justice Sanctions

Drug Treatment Court (DTC) began in 2001 and is held every Thursday. It is a rigorous program that lasts, on average, 24.8 months. Jane Klekamp reviewed the goals of the program. Anne Patton, coordinator, outlined the requirements for graduation. They introduced Bobbi Jo, a graduate of the program, who was sentenced to multiple incarcerations that resulted in more than a year in jail. She read her graduation speech that described her life before and since treatment. She now has joint custody of her children and has held a job for more than a year. She reported on the challenges of disassociating from former, drug-using friends, and staying focused on what she learned in treatment. Discussion was held about the difficulties clients face with finding work, and alumni and mentor programs for graduates.

Board responsibilities in Human Services/Public Health

Pursuant to HHS Board request, the statutes and duties of a Health and Human Services Board were provided for review.

POLICY

Long Term Care Coordinating Committee disband

The County Long Term Care Coordinating Committee members have determined that they have met their objectives and the committee is no longer needed. A copy of minutes of their final meeting on December 3, 2010, was provided as a final report. **MOTION** by Trapp/Billings to disband the Long Term Care Coordinating Committee. **Motion carried unanimously.** Feehan absent.

Poverty Task Force disband

The County Poverty Task Force presented recommendations on health care, housing, educational achievement, and economic/job development to the La Crosse Area Family Policy Board on September 17, 2009. The Poverty Task Force merged with the Faith & Neighborhood Collaboration on May 28, 2010, to form the Community Collaboration. **MOTION** by Brockmiller/Glasser to disband the Poverty Task Force. **Motion carried unanimously.** Feehan absent.

HS Work Plan for 2011

Jason Witt presented the Human Services goals and objectives. He reviewed the challenges of underfunded State mandates, increased demands for services, and complying with the State's complex regulations. Matt Strittmater, Lorie Graff, Nancy Pohlman, Jane Klekamp, and Dean Ruppert are project leaders/section managers, and will be guiding sections toward meeting the following 2011 goals:

- Implement evidence based and best practices
- Develop and maintain full continuum of services
- Improve service integration
- Become more of a data-driven organization
- Be pro-active regarding major realignments expected as a result of 2012-2013 State budget process

The section managers presented objectives under each goal, which are being discussed at all weekly management meetings. Witt pointed out that the HS management team is pinpointing goals to be able to be proactive with budget challenges, and is working with legislators and state and regional partners.

HS Intake/Access/On Call Strategic Planning Team Recommendations

Lorie Graff reviewed the charter of the team, which is to provide a more integrated model of service delivery for improved coordination of services and better outcomes for customers. Jen Timm reported on their new "single point of entry" model. The heart of the model includes a Service Options Assessment Team (SOAT) which would serve all clients at their initial contact with the department. The team would work independently of program boundaries to assess clients and make sure they are connected to services that address their full range of needs. Included would be a uniform process to collect demographic and financial information. This will result in time savings and less duplication. Also included in their plan is to adopt a single phone number to direct callers to appropriate sections, electronic self-referrals and website links and updates, and a reception area and information kiosks to direct walk-in clients. They will also incorporate on-call/after-hours services, and referrals from outside agencies. Jason Witt reviewed the steps that will be taken toward public awareness and feedback. Further discussion was held about focus groups, spot checks and surveys, and incorporating customer suggestions.

DIRECTOR REPORTS

Health Department Written Director's Report

Human Services Written Director's Report

MOTION by Brockmiller/Kannenberg to receive and file the Directors' Reports. **Motion carried unanimously.** Feehan absent.

CONSENT AGENDA

MOTION by Brockmiller/Wood to receive and file the following Consent Agenda items.

Motion carried unanimously. Feehan absent.

Minutes

Health and Human Services Board 1/11/11

Mental Health Advisory Council 12/17/10

Criminal Justice Executive Committee 12/8/10
Coulee Region Childhood Obesity Coalition 1/11/11
Family Policy Board 12/16/10

Fiscal

Vendor Audit Compliance Report

Department Reports

Quarterly Activity Reporting for Health Department

Quarterly Activity Reporting for Human Services

Quarterly Goal Reporting for Health Department

Quarterly Goal Reporting for Human Services

Doug Mormann asked that any input on quarterly activity reporting be emailed to him.

ITEMS FOR FUTURE AGENDAS

None requested.

ADJOURNMENT

There being no further business, Chair Hampson declared the meeting adjourned at 8:35 p.m.

Approved, March 8, 2011, Margaret Norden, Recorder