

LA CROSSE COUNTY W-2 COMMUNITY STEERING COMMITTEE

Tuesday, February 15, 2011

La Crosse County Human Services

Administrative Conference Room

7:45 a.m.

MEMBERS PRESENT: Maureen Funk, Jackie Helgeson, Beverly Mach, Tom Miller, Lindsey Schwarz-Nichols, Nancy Wagner

MEMBERS EXCUSED: Jodi Widuch

MEMBERS ABSENT: Paula Egge, Richard Sage, Peter Thao, Sean Young

OTHERS PRESENT: Nancy Gardner, Lorie Graff

CALL TO ORDER

Tom Miller, Acting Chairperson, called the meeting to order at 7:55 a.m.

APPROVAL OF MINUTES

Motion to approve November 9, 2010 committee minutes. Motion seconded and carried unanimously.

PUBLIC INPUT

None

CHAIRPERSON'S REPORT

None. Jodi Widuch excused absence.

Poverty Task Force Update/Community Collaboration Committee

The Poverty Task Force Committee is now called the Community Collaboration Committee. The Community Collaboration Committee combines the Poverty Task Force and the Faith and Neighborhood Community group. They went before the Health and Human Services Board to dissolve the Poverty Task Force. A list of 25 issues identified at the May 28 meeting as the most critical needs community collaboration agencies are seeing in the populations they serve is attached to these minutes (Attachment 1). The next Community Collaboration meeting will be February 25, 2011.

W2 UPDATE

Tom Miller updated the W2 Committee regarding results of the QSR pilot. La Crosse County had a positive experience. The role of the Job Developer has made a positive impact on the cases involved. Since the Job Developer has been added to the program, participants are held more responsible for their goals.

Numbers for W2 participation are in the 50's—21 CMC's (participants with babies less than 12 weeks old), 21 CSJ's (community service jobs), 11 W2T's (applying for SSI), and 2 case management follow-ups.

Lorie Graff updated the committee on the Access/Intake/On-call Strategic Planning Team Recommendations. A single point of entry model will be implemented to assist all customers from the point of their initial contact with the Human Services Department. It will allow for a more integrated model of service delivery which is better for customer

services and will lead to improved coordination of services and better outcomes for customers. It will avoid repetitive processes of "telling your story" for clients in multiple programs and will provide greater time efficiencies. After hours calls can be routed through Dispatch using 784-HELP. After hours staff will have equipment and technology for access to Human Service information. Next steps will be to inform staff and public, approaching advisory boards for their feedback, and gathering additional data for implementation.

AGENDA FOR NEXT MEETING

Approval of February 15, 2011 Meeting Minutes
Public Input
Chairperson's Report
Community Collaboration Committee Update
W2 Program Update
Agenda for August 16, 2011 Meeting

ADJOURNMENT

There being no further business, the meeting adjourned at 9:07 a.m.

**The next meeting will be held on Tuesday, May 17, 2011 at 7:45 a.m. at La Crosse County Human Services, Administrative Conference Room. Future meetings will be:
August 16, 2011, and November 15, 2011.**

Motion by Jodi Widuch, Chairperson, on May 17, 2011, to approve February 15, 2011 Committee Minutes. Motion carried unanimously.

Nancy Gardner, Recorder