



La Crosse County
Human Services



MISSION:

“Enhancing Self-Sufficiency and Quality of Life with Respect for the Dignity of the Person Served”

ORGANIZATIONAL VISION:

“One Department One Mission One Culture”

CORE VALUES:

Responsible Stewardship

The **funding** entrusted to the Department by the County taxpayer should be used wisely and efficiently.

- Our resources are to be **meticulously managed** and used to facilitate our mission
- **Alternative funding** and reimbursements are to be pursued diligently
- Less costly and **more efficient** ways of providing quality services are to be continuously pursued

Relevant to Clients & Community

The **type and nature of services** provided by the Department should directly reflect the current and unique needs of the community and the individuals we serve.

- Services are to be **responsive** to continuously changing needs of clients and the community
- Services are to be **coordinated** with the local network of partners and community providers
- **Clients should participate** in the design, delivery and evaluation of services

Results Driven

Practice, planning and decision making at all levels should be driven by quality and attaining the desired client outcome.

- The goals of **safety, reintegration, self-sufficiency, recovery and permanency** are to be pursued relentlessly
- **Data, modern management practices, and innovative thinking** are to be used to administer services and inform decisions
- **Evidence based and best practices** are to be utilized throughout all service areas

2019-21 AREAS OF FOCUS:

1. Make significant strides toward becoming a **Trauma-Responsive Agency**.
2. Ensure consistent use of a **Relationship-Centered Practice Model** that emphasizes consumer engagement and wraparound approaches.
3. Continue to improve **Results-Based Supports** and communications.

The Focus of Human Services Leadership

MISSION: *Enhancing Self-Sufficiency and Quality of Life
(Human Services) with Respect to the Dignity of the Person Served.*

CORE VALUES: *Responsible Results
(Human Services) Stewardship Relevant Driven
to Clients & Community*

FIVE PILLARS:
(Universal)

