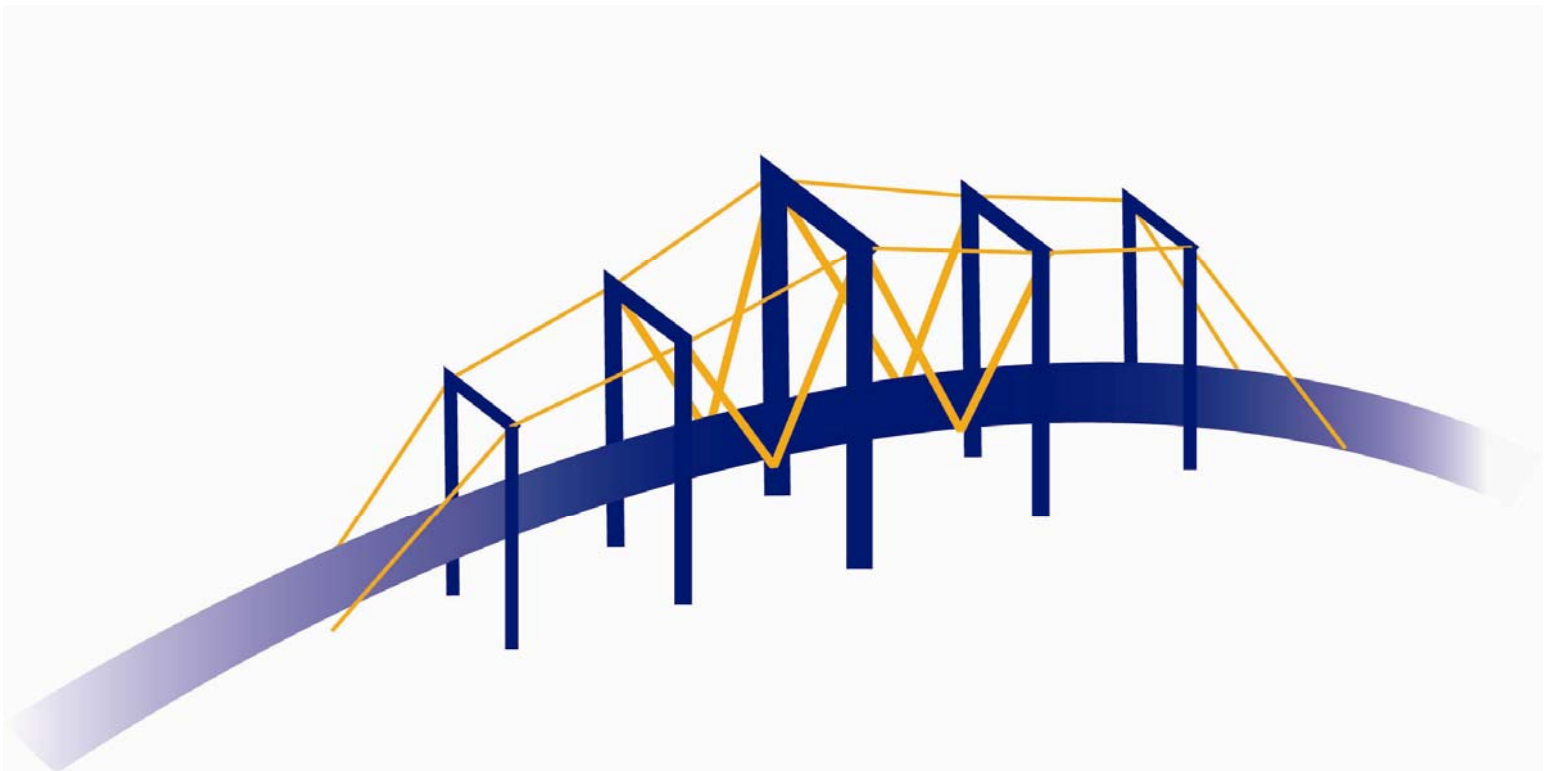


Mission Statement
The Aging & Disability Resource Center of
Western Wisconsin
La Crosse County

Providing information and assistance in accessing benefits and services to adults and families relating to aging, disability, mental health or substance abuse.
Promoting the rights, dignity and preferences of the individual to enhance self-sufficiency and quality of life.

Dean Ruppert, Operations Administrator



ADRC-ww

The Aging & Disability Resource Center of Western Wisconsin

608.785.5700

800.500.3910

Much of the benefit of working with the ADRC can be evidenced through the outcomes of the individuals receiving assistance.

Mark is an individual with severe physical pain issues who lives on a limited income. He needed to relocate from his accessible apartment quickly due to the damage done to it during the floods of recent years. When his landlord asked him to relocate, the new location Mark was able to find that he could afford did not meet his physical need for accommodation. During 2010, ADRC staff assisted Mark to locate housing that would be affordable to him, on a bus route and in the area of the community he preferred to live. Mark has been able to maintain close friendships and relationships with businesses and continue using the healthcare facilities he chooses that are nearby so that his physical condition is least affected by his change in address.

Susan, a middle-aged woman with a physical disability, had applied for disability on her own in the past and was denied. Her medical care provider referred her to the ADRC to get help in re-applying for benefits. ADRC staff assisted Susan in submitting an application that thoroughly explained her condition and how her disability affects her daily living. They also assisted in getting supportive statements from those who know Susan, including past employers, teachers and people she volunteers with who verified Susan's need for accommodation and support. ADRC staff assisted Susan through some of the meetings she needed to attend as part of her application. Susan was subsequently approved for benefits.

A 17 year old young woman with a developmental disability would need support as she aged out of the high school setting. Her parents requested assistance from the Aging and Disability Resource Center first to get information about guardianship processes. They also received support in applying for adult benefits and services that could assist her as she turned 18.

Aging and Disability Resource Centers (ADRCs) are welcoming and accessible places where older individuals and people with disabilities can obtain information and help in locating services or applying for benefits. They provide a central source of reliable and objective information about a broad range of programs and services and help people understand and evaluate the various options available to them. By helping people find resources and make informed decisions about long term care, ADRCs help people conserve their personal resources, maintain self-sufficiency and delay or prevent the need for more intensive long term care services. ADRCs serve as the single access point for publicly funded long-term care, provide eligibility determination and enrollment counseling for the state's managed long-term care and self-directed supports programs.

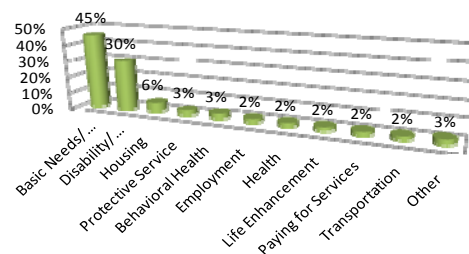
Aging & Disability Resource Center of Western Wisconsin



Serving four counties:
Jackson, La Crosse
Monroe & Vernon

In La Crosse County, the Aging and Disability Resource Center of Western Wisconsin is available to provide the assistance needed by individuals to make these choices about their lives and support. The ADRC of Western Wisconsin serves a regional area also including Jackson, Monroe and Vernon Counties. In 2010, the ADRC of Western Wisconsin continued to grow within this regional concept by continuing efforts toward building awareness of the assistance available in the four counties served. In 2010, the ADRC-WW received 11,128 referrals, a significant rise from the 9,005 referrals of the previous year.

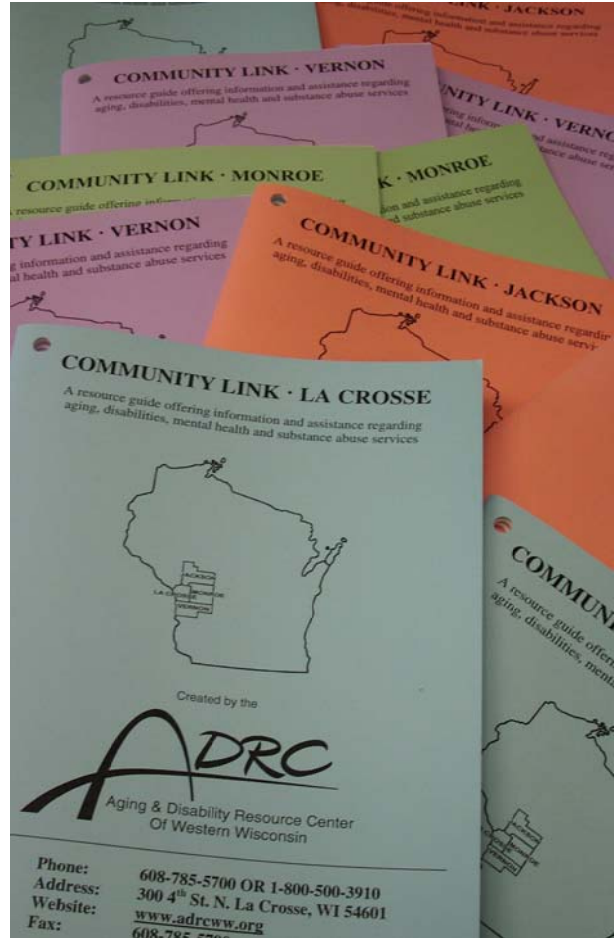
ADRC-WW Referrals 2010



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The Aging and Disability Resource Center of Western Wisconsin offers the following primary services in our four county area:

- Information and Assistance
- Benefits Counseling
- Long Term Care Options Counseling
- Health and Wellness
- Connections to response for urgent situations
- Help paying for Long Term Care

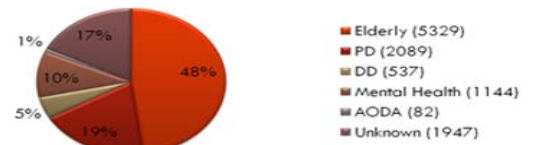
Visit the Aging and Disability Resource Center of Western Wisconsin's WEB site at:

<http://www.adrcww.org>



ADRC By The Numbers

11,128 Referrals to 4 county ADRC in 2010
(927/month average)*



*2,211 were required Pre-Admission Consultation (PAC) referrals, 8,917 were self or community referred (non-PAC).