

Section: Family and Children's

Subject: Alternate Care – Post Placement/Reunification Feedback

Title: Post Placement/Reunification Feedback

- I. PURPOSE:** All Foster care placements and the respective experiences of the foster parents and the social workers are unique due to differing roles in the case and circumstances of the case. Team work is essential in keeping a child's placement stable and making a child's placement in foster care successful. It is important for the care of children that we are all doing our part to make the La Crosse County foster care system a quality system. We are striving to be a system that is the most capable of providing quality, consistent, nurturing care to children who require out of home placement and to provide services to foster and birth families to help improve the child's permanency. We have developed a questionnaire to obtain feedback from the foster parents and the social workers regarding each placement experience. It is the intention of the Alternate Care Resource unit to obtain feedback and make improvements based on the suggestions of foster parents and/or social work staff whenever possible.
- II. APPLICABILITY:** This policy applies to all La Crosse County foster homes.
- III. DEFINITIONS:** T.P.R. = Termination of Parental Rights.
- IV. POLICY/PROCEDURE:**
- 1.) Foster parents will be sent a foster parent questionnaire after a child who had been placed in their home leaves to return home, or due to a change in placement, or due to change in custody to the State after a T.P.R. occurs.
 - 2.) Completion of the foster parent questionnaire is optional and does not require identifying information, though it would be helpful particularly if there are comments, suggestions or ideas that would warrant follow-up.
 - 3.) If requested by the foster parents a closure interview will be scheduled between involved parties as requested by the foster parents within two weeks of receiving the request.
 - 4.) If a foster parent has identified themselves on the questionnaire, those questionnaires will be kept in their foster home file.
 - 5.) If specific comments are made with regard to a specific social worker, those comments will generally be passed on to the worker via their supervisor.
 - 6.) The ongoing caseworker involved in the child/families case will receive a questionnaire upon the child's removal from foster care, change in placement or TPR.
 - 7.) Feedback from the ongoing caseworker may result in the scheduling of a meeting between the Alternate Care social worker, the ongoing social worker and the foster parents.
 - 8.) Social worker feedback forms specific to foster homes will be kept in the foster home file and can be reviewed by the foster parents upon request.
- V. METHOD OF REVIEW:** This policy will be reviewed in January each year.

EFFECTIVE: 1/01/01

REVISED:

APPROVED: N. POHLMAN