



*Office of County Administrator
County of La Crosse, Wisconsin*

County Administrative Center
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Memo To: La Crosse County Board of Supervisors
From: Steve O'Malley, County Administrator
Date: May 11, 2015

Re: May Monthly Report to the County Board

Attached is the May Monthly Report to the County Board, providing monitoring information about department activities to the full County Board instead of reporting only to governing committees.

REMINDER **Monthly Reporting by roughly half the organization every other month.** While you will receive this report each month, the reports do not cover every department each time.

February, April, June, August, Oct. & Dec.

Planning, Resources & Development
Public Works & Infrastructure
Judiciary & Law Enforcement
Corp Counsel & Child Support

January, March, May, July, September, November

Health & Human Services
Aging & Long Term Care
County Clerk, Finance, IT,
Printing, Personnel, Treasurer

“OF INTEREST”

May 11, 2015 Policy Planning Meeting agenda

The highlights of the meeting include a review of the floor plans of the Health and Human Services Addition and the remodel of the Associated Bank building. I will also present a preliminary Debt Service Plan to bring the County Board up to date on the bonding decisions and process that will be followed over the next few years when issuing debt.

*If you have any questions, feel free to contact me by phone or e-mail.
County Administrator direct line: 785-9789, cell phone 608-385-3316
or e-mail steve.omalley@co.la-crosse.wi.us*

MONTHLY REPORT TO THE COUNTY BOARD

Aging & Long Term Care May 2015

Veterans Service Office

Over the last two months we have been working on updating our veteran database system. The new database will allow us to better assist veterans and move the Veterans Service Office closer to electric record keeping. With the new system in place, proposed to be launched mid-May, we will be able to track veterans' claims, spouses' and dependents' information along with communication from the Milwaukee Regional Office. The system will also allow us to better pull reports as our information will be much more complete.

We continue to monitor the situation with Tomah VA as they have been going through their congressional inquiry. While we had not originally seen much disruption in veterans care, the Tomah VA has begun informing CVSO in the catchment area that their openings for medical professionals has been increasing as people are leaving the VA. The decrease has led them to reducing their urgency care hours. Veterans are still able to get excellent care at the La Crosse River Valley Clinic and because of this veterans in our community have not seen much of a change in care.

Adam Flood
La Crosse County Veterans Service Officer

Lakeview Health Center

LAKEVIEW CAMPUS UPDATES

A groundbreaking ceremony for the new Lakeview campus was held on April 22, 2015. This marks the beginning of a construction process which will last well into 2016. Thanks to everyone who attended the ceremony. Our residents were very excited to be a part of this event and have loved watching the construction activity. We have set up "watching" stations for our residents and families to keep tabs on the activity.

Planning continues for operational system changes, such as dining practices, staffing, laundry, etc. Staff, residents, and families will be involved in many aspects of this planning.



VOLUNTEER RECOGNITION

Lakeview depends on many individuals and groups to provide a variety of support for our residents, including one-to-one visits, entertainment, gardening, and, of course, bingo! We appreciate all the ways our volunteers support our residents throughout the year and had an opportunity to say "thank you" to many of them in April at our annual Volunteer Banquet.

If you have questions or comments about these or any other issues, please stop in or call me. Thank you.

Submitted by:

Wanda Plachecki, Administrator

wplachecki@lacrossecounty.org

608-786-1400

Lakeview Health Center

La Crosse County Aging Unit

Caregiver Coach Program

The Helen Bader Foundation has committed to another two years of support for the Caregiver Coach Program, \$100,000 for 2015 & 2016 (\$50,000 each year). They first committed \$100,000 for 2013 & 2014. There are several additional grants supporting this program and the Memory Café. The Women's Fund \$1500, Franciscan Sisters of Perpetual Adoration \$8000, Mayo Foundation \$5000, Gundersen Foundation \$3000, Marine Credit Union \$720, and the La Crosse Community Foundation \$3000 which total another \$21,220. We are very grateful for this additional support for the Caregiver Coach Program.

The Caregiver Coach offers a consistent, on-going relationship, mentoring family caregivers and assisting them with care plans and connections to community resources and support services. The Memory Café provides a social setting for caregivers and their loved ones to enjoy lunch and hear important information to assist them in their caregiving journey. More than forty people attend the Memory Café but more than 250 caregivers have received help from the Caregiver Coach. The number of family caregivers is expected to increase dramatically as the number of older people continues to increase.

Sponsoring two events in May

- **Home Sweet Home - Aging in Place Conference**
- **Happy Birthday Social Security, Medicare & Older Americans Act!**

Fliers are attached.

Please call the Aging Unit for more information at 608-785-9710.

*Respectfully Submitted,
Noreen Holmes, Director*

Home Sweet Home

2015 Aging In Place Conference

Thursday, May 14th
Radisson Ballroom A
200 Harborview Plaza
La Crosse
9:30AM - 3:15PM

**"I want to stay in my own home as long as I can."
"Mom & Dad want to stay at home . . .
Now what?"**

Sponsors



La Crosse County Aging Unit
Home Instead SENIOR CARE
Comfort Keepers



BrightStar Care
A HIGHER STANDARD OF HOME CARE

Home Sweet Home
Thursday, May 14

Who Should Come?

Anyone growing older - Anyone who wants to age at home -
Family Caregivers - Professionals - Students

Registration Required (Lunch Included)

- \$20 Seniors or Family Caregivers
- \$25 Professionals
- \$10 Students

Name: _____
Address: _____
City: _____ State _____ Zip/Postal: _____
Daytime Phone: _____
E-mail: _____

Please Register by Friday, May 8th.
Make check payable to: La Crosse County Aging Unit
Mail check and registration form to:
La Crosse County Aging Unit
400 4th Street, N., Rm. 2280
La Crosse, WI 54601

Need more information?

Please Contact:
La Crosse County Aging Unit
608-785-9710

Exhibitor Tables \$100
Contact Comfort Keepers 608-784-3357

Happy Birthday Social Security, Medicare & Older Americans Act!



**Come Celebrate the Success of 80 years of Social Security
& 50 years of Medicare & the Older Americans Act**

*What can we do to preserve these programs and the good they
do? Come to this Town Hall Meeting to
"Get Into The Act".*

**Thursday, May 21, 9:30-11:30AM
Black River Beach Neighborhood Center
1433 Rose Street La Crosse**

*Call La Crosse County Aging Unit
608-785-9710 for more information*

MONTHLY REPORT TO THE COUNTY BOARD

Health & Human Services May 2015

Human Services

INTEGRATED SUPPORT & RECOVERY SERVICES

La Crosse Community Foundation Grant

Leilani Powell (ISRS Supervisor) and Nicole Milliren (ISRS Clinical Therapist) applied for and were awarded La Crosse Community Foundation grant funds to offer a Circle of Security Informed Training for community clinicians in 2015. Funding in the amount of \$16,735.00 was received and will allow our agency to fully cover the cost of training that builds upon the recent Trauma Informed Care project content and increases our community's ability to work with children and families with significant trauma related needs.

Family Policy Board Mental Health-Substance Abuse Work Group

La Crosse County Family Policy Board's MH/SA Work Group has been working on ways to help families with the challenge of navigating and accessing resources in our community. One of the tools that has been available for a number of years is a brochure (Community Link) that lists community resources in a number of categories. The work group assisted in a process to enhance the level of information within this product as it relates to children/youth mental health and substance abuse counseling/therapy resources. The enhanced product has been distributed across the community! ***A sincere thanks to Cheryl Neubauer and Service Option Assessment Team (SOAT) staff at La Crosse County Human Services*** for committing to keeping this enhanced level of information available in future print versions of the brochure!

ECONOMIC SUPPORT

Food Share Program

The new work participation requirements for the Food Share program went into effect April 1st. Individuals between the ages of 18 and 49 that do not meet the new work requirements or qualify for an exemption are subject to time limited Food Share benefits. Individuals will be limited to receiving Food Share for three months in a 36 month time period unless they comply with the work requirements or meet an exemption. One of the ways that Food Share recipients can meet the work requirements is to participate in the State's Food Share Employment and Training (FSET) program. Beginning April 1st, FSET services are also being provided by regional service providers. The new FSET regions align with the state's Workforce Development Area (WDA) boundaries. Workforce Connections is the new FSET service provider in La Crosse County.

JUSTICE SUPPORT SERVICES

Evidence-Based Decision Making (EBDM)

La Crosse County was chosen as a site to receive technical assistance to implement the principles of EBDM. EBDM is sponsored by the National Institute of Corrections and the Center for Effective Public Policy, and is designed to review each decision making point in the criminal justice process, determine if decisions made are based on research, and redesign the process in partnership with the jurisdiction. Technical assistance will be

provided for 18 months by Mark Carey from The Carey Group, who completed a systems assessment in 2007.

Criminal Justice Management Council (CJMC)

The CJMC held a retreat in March and updated the mission and vision statements which now read:

Mission: The Criminal Justice Management Council seeks a just, coordinated and accountable criminal justice system for La Crosse County by promoting collaboration and engagement of criminal justice stakeholders and the community.

Vision: All people in La Crosse County experience a healthy, safe and just life.

Community Partners Meeting

The YWCA and Justice Support Services staff met with community partners to review implementation of the recommendations of the Ophelia's House review. Almost all of the recommendations have been implemented.

FAMILY & CHILDREN'S SECTION

Homeless Youth Coalition

On February 27, 2015, Nancy Pohlman presented information to the La Crosse Community Foundation regarding interventions and services available when reports are received regarding child, youth or family homeless and Child Protection concerns. On Thursday, April 23, from 1:00 – 3:00 Nancy and other Family & Children's representatives will be attending a La Crosse Community Foundation sponsored event to learn more about the Avenues program from the Twin Cities area that works to ensure all youth have safe shelter and other services.

Friday, May 8, Foster Care Awareness & Fundraising Event @ Brat Barn on Copeland Avenue (Festival Foods)

Staff will share information about foster care while selling brats, hotdogs, and beverages. Proceeds will go toward the foster care donation fund used to provide for extras needed by youth in care, such as bicycles, uniforms, lessons, etc. Volunteers to grill, serve, etc. are welcome!

*Jason Witt, Director
Human Services*

Health Department

2014-2017 Strategic Plan

Mission: Protect, Promote and Improve the Health of all People to Enhance the Quality of Life

Attached to the normal report of activities is the 1st quarter of the 2015 Health Dept Dashboard report submitted to the Health and Human Services Board on strategic plan indicators.

Activities in the last two months follow:

Goal #1 – Prioritize the work we do

Actions

- A. Staff coordinated Building Resilience Against Climate Effects (BRACE) Summit for 32 local representatives with the focus on strategies to respond to public health threats resulting from climate related emergencies.
- B. Staff participated in training from the Wisconsin Tobacco Prevention and Control Program on e-cigarettes and including them in Wisconsin Wins compliance checks on the sale of tobacco to minors.

Goal #2 – Ensure a competent, trusted committed and motivated workforce

Actions

- A. The Public Health Accreditation Board notified the Department that although most of the criteria for accreditation were met, the Department must submit an action plan for approval and demonstrate meeting these measures within 12 months after approval is received. Department teams were formed to create and implement the action plans related to Performance Management and the Community Health Improvement Plan.
- B. Staff coordinated the offering of an Isolation and Quarantine training for regional local public health and law enforcement agencies.

Goal #3 – Balance fiscal responsibility with innovative funding

Actions

- A. Health Department received funding for the Coulee Region Farm 2 School Expansion Project to incorporate programming at 3 La Crosse School District elementary schools with the highest free and reduced lunch rates: Hamilton, Hingten and Northside elementary schools.
- B. An analysis on mosquito control activities was conducted in regards to the application, effectiveness and longevity of control products during varying weather situations and in differing habitat to determine the best control strategies.

Goal #4 – Participate in, lead and build effective community partnerships

Actions

- A. Organized and led the Public Health Legislative Gathering held in March.
- B. Director is participating on the United Way's COMPASS Steering Committee and Health Council to assist the Health Department's requirement of conducting a Community Health Assessment.
- C. Public Health Preparedness staff is involved in the development of regional Health Care coalitions being organized in Wisconsin.

Submitted by Sarah Spahn, Director

2015 La Crosse County Health Department Performance Management Tracking Log
1st Quarter

Action Item #	Performance Standard	Performance Measure	Baseline	Target in 2015	Current Value	Status
Strategic Goal 1: Prioritize the Work We Do						
1.1.2	Strategic Plan	Assess 14 programs/services provided by the La Crosse County Health Department are evidence based by December 2015.	New Initiative	14	1	
1.2.1	Strategic Plan	Develop survey to continuously collect feedback from internal & external stakeholders and partners on services provided by December 2015.	New Initiative	Yes=1, No-0	0	
1.2.2	Strategic Plan	Provide services that address at least 2 of the community Health Needs from the results of the Community Health Assessment by December 2017:	New Initiative	1 in 2015, 1 in 2016	0	
1.2.2	Strategic Plan	Percent of children, ages 2-5 years, participating in the La Crosse County WIC Program that are overweight or obese.	New Initiative	<30%	0.321	
1.3.2	Strategic Plan	Research lean management training and decide if staff should be trained in this model by December 2015.	New Initiative	Yes=1, No-0	0	
1.4.1	Strategic Plan	The Health & Human Services Board will consider, and if needed, take action on 2 emerging public health issues annually.	10	2	2	
1.4.2	Strategic Plan	Staff will participate in an annual exercise of the Public Health Emergency Plan (PHEP).	1	1	0	
Strategic Goal 2: Ensure a competent, trusted, and motivated workforce						
2.1.2	Strategic Plan	Annually report on the implementation of the workforce development plan to staff and the Health & Human Services Board.	Yes	Yes=1, No-0	1	
2.1.2	Strategic Plan	Percent of staff will be trained on cultural competency via all staff or TLC training.	New Initiative	100%	0	
2.2.1	Strategic Plan	Hold at least 2 all staff meetings annually.	2	2	0	
2.2.3	Strategic Plan	Annually conduct employee satisfaction survey in 2015, 2016, 2017, evaluate results, and implement changes as necessary.	New Initiative	Yes=1, No-0	0	
2.2.4	Strategic Plan	Maintain the Health Department staff average longevity at 9.5 years or higher by December 31, 2015.	10.44	9.5	10.44	
2.2.5	Strategic Plan	Develop & implement a system to recognize employees by December 2015.	New Initiative	Yes=1, No-0	0	
2.3.1	Strategic Plan	Annually release 24 media releases.	61	24	18	
	Strategic Plan	Annually provide 24 media interviews by December 2015.	New Initiative	24	18	
2.3.2	Strategic Plan	Annually provide 12 public health presentations to different community members and/or groups.	347	12	27	
2.3.3	Strategic Plan	Provide timely and relevant public health information to the public by ensuring the La Crosse County Health Department's website receives 36,000 visitors a year.	28,829	36,000	22,306	
2.3.4	Strategic Plan	The La Crosse County Health Department will use social media outlets 50 times a year to communicate about the public health topics with community members.	568	50	132	
Strategic Goal 3: Balance Fiscal Responsibility with Innovative Funding						
3.1.1	Strategic Plan	Annually provide at least 14 programs or services that address at least 7 focus areas in the current state health plan, Healthiest WI 2020.	15	14	0	
3.1.2	Strategic Plan	Participate in at least 12 financial and program audits a year.	12	12	5	
3.1.3	Strategic Plan	Each year 100% of divisions will complete a program prioritization tool with each budget cycle.	100%	100%	0	
3.1.4	Strategic Plan	Train 100% of division managers on cost benefit analysis by December 2015.	New Initiative	100%	0	
3.2.1	Strategic Plan	Annually assess what percent of a full time equivalent (FTE) from tax levy money will be allocated to department-wide grant writing during the budget process.	New Initiative	Yes=1, No-0	0	
3.2.2	Strategic Plan	Annually increase fees in budget to account for inflation rates	Yes	Yes=1, No-0	0	
3.2.3	Strategic Plan	Maintain % of operating costs accounted for by tax levy money by December 31, 2015.	57.20%	45%	57.7	
3.4.2	Strategic Plan	Conduct at least 2 Quality Improvement projects a year.	2	2	0	
3.4.3	Strategic Plan	Identify 2 program areas and conduct an assessment with partners to determine health care services provided (within the 2 program areas) and identify gaps in coverage by 2015.	New Initiative	2	0	

Action Item #	Performance Standard	Performance Measure	Baseline	Target in 2015	Current Value	Status
Strategic Goal 4: Participate in, lead, and build effective Community partnerships						
4.1.3	Strategic Plan	Annually evaluate coalition and partnership involvement and determine if staff should continue participating in coalition/partnership.	New Initiative	Yes=1, No=0	0	
4.1.4	Strategic Plan	Determine the level of collaboration in 2013 the LCHD had with all four higher institutions of learning in the community through:	New Initiative	Yes=1, No=0	0	
4.1.4	Strategic Plan	Track number of internship opportunities provided in 2015	37	37	8	
4.1.4	Strategic Plan	Was a baseline established through tracking the number of presentations to classes provided in 2015?	New Initiative	Yes=1, No=0	7	
4.1.4	Strategic Plan	Was a baseline established through tracking the number of research projects with higher insititutions of learning started in 2015?	New Initiative	Yes=1, No=0	2	
4.1.4	Strategic Plan	Was a baseline established through tracking the number of non-research projects with higher institutions of learning started in 2015?	New Initiative	Yes=1, No=0	1	
4.2.1	Strategic Plan	Host 2 legislative gatherings a year.	1	2	1	
4.2.2	Strategic Plan	Bring forth 2 public health resolutions a year to the HHS Board on proposed or current state legislation.	5	2	1	
Program Standards and Measures						
A	La Crosse County Policy	Track expense against revenues on a monthly basis during 2015.	New Initiative	100%	3	
B	WI DHS Health Requirements	Number of foodborne outbreaks at La Crosse County Health Department licensed facilities.	New Initiative	0	0	
C	DHS Public Pool Req., DNR TNC Water Supply Req.	Number of waterborne outbreaks at public facilities.	New Initiative	0	0	
D	WI DHS Health Requirements	Initial investigation conducted on all confirmed reportable communicable diseases reported in WEDSS in 2015.	New Initiative	100%	100%	
E	Community Health Improvement Plan Infectious Disease Focus Area, Goal 1	Percent of 11 year olds born 10/1/2003-9/30/2004 who have received one Meningococcal and one HPV vaccination by the end of the year 2015.	New Initiative 2014 Baseline 33%	38%	6%	
F	WI DHS Health Requirements	Percent of infants born to WIC mothers who are breastfed at birth and continue to breastfeed until 6 months of age (Jennifer)	25%	26%	25.3	
G	WI DHS Health Requirements	WIC Program will maintain a monthly caseload of 97% of the contracted caseload of 2156	New Initiative	97%	96.7	
H	PHAB Standards & Measures 1.1	Complete Community Health Needs Assessment by December 2015.	New Initiative	Yes=1, No=0	0	
I	PHAB Standards & Measures	Develop and submit Accreditation Action Plan by 5/27/15. Implement and document approved Action Plan deadline (October 2015 or January 2016).	New Initiative	Yes=1, No=0	0	
STATUS KEY						
GREEN Target will be met: Within 5% of target value						
GOLD Progress towards target: Within 6 to 75% of target value						
RED Consider QI project: 20%+ outside of target value						
PURPLE Post Poned/Abandoned						

MONTHLY REPORT TO THE COUNTY BOARD

Internal Departments May 2015

Treasurer's office

Good news that I can mention from the Treasurer's office is that for the first four months of 2015 we have collected more interest/penalty on delinquent tax bills as compared to the first four months in the past five years. We also by the end of the month have received all of the title searches back for the 2010/2011 foreclosures that we are in process of doing. We have had a good response as far as the redemption end of the foreclosures and the list is shrinking. Also the first part of June we will be sending out postponed cards to taxpayers reminding them of making their 2nd installment payment by July 31st. I will also have a memo within the card mentioning the parking issues that may arise if they stop down to make their payment in the office and urge them to consider mailing their payment instead. I also would like to take this time to commend the staff on a "job well done" and going above and beyond on a daily basis in order to meet the goals we as a department have set. Also I urge that if you have any contacts with the State Legislatures or Representatives on the proposed budget bill in which the inclusion of all debt information along with referendum information for communities will be part of the property tax bill that we try and get this removed. This would cause in La Crosse County as well in other counties additional costs for mailings, programming costs and a change to our processes. In April, a resolution was passed to approve the bids that we received in our office for 17 properties. In June we will be moving on two eviction notices for properties taken by La Crosse County and also an upcoming sale of additional properties that were not bid on during the first process. Also in May the Wisconsin County Treasurers have designated the second week as "Lottery Credit Awareness Week" in which this is an effort to get the word out on making primary homeowners aware that they are entitled to a Lottery and Gaming Credit on their property tax bills and giving instructions to homeowners to check their tax bills and how to apply for the lottery credit with the treasurer's office if they are not receiving the credit. If you have any questions or concerns please feel free to stop by or contact me.

Respectively submitted,

Shawn Handland
La Crosse County Treasurer

Personnel

The Executive Committee requested an overview of the pay schedules/scales that the Personnel Department is responsible for administrating. La Crosse County has 26 pay scales of which 5 are union specific.

The Deputy Sheriffs Union is represented by WPPA.

<u>Pay Scale</u>	<u>Positions covered</u>	<u># of titles</u>	<u># of employees covered</u>
DS	Deputies & Investigators	4	28

The other unions are represented by AFSCME

Professionals, Local 2484

<u>Pay Scale</u>	<u>Positions covered</u>	<u># of titles</u>	<u># of employees covered</u>
SW	Social Workers & Clinical Therapists	13	101
SWN	Health Dept Nurses & HS Nurses	6	12
SWP	Health Dept Lab Techs, Health Nutrition Educators	6	18

Clerical & Para-Professionals, Local 2484

<u>Pay Scale</u>	<u>Positions covered</u>	<u># of titles</u>	<u># of employees covered</u>
CU	Clerical & Para-Professionals positions across most departments	77	218
CUA	Adolescent Center Workers	2	8
CUY	Juvenile Detention Workers	2	13

Jailers, Local 1151

<u>Pay Scale</u>	<u>Positions covered</u>	<u># of titles</u>	<u># of employees covered</u>
JL	Jailers (non supervisors)	1	53

Highway & Parks, Local 227

<u>Pay Scale</u>	<u>Positions covered</u>	<u># of titles</u>	<u># of employees covered</u>
HY	Highway & Parks work. (non-sups)	18	64

The following pay scales cover the remaining non-union positions:

<u>Pay Scale</u>	<u>Positions covered</u>	<u># of titles</u>	<u># of employees covered</u>
B	All non-union supervisory, managerial, professional & department head positions	159	189

CE	Non-union Confidential Clerical	36	117
CM	Clerical; Miscellaneous (Single rates)	15	65
EL	Statutory Elected Positions	5	5
HV	All Hillview positions excluding nurses, supervisors, managerial professional & clerical positions	14	179
JLS	Jail Sergeants	1	6
LS	Law Enforcement Sergeants	1	7
LV	All Lakeview employees excluding nurses, supervisory, managerial professional positions	25	165
NA	Nursing Administrative, DON Nursing Managers-Health Dept	3	3
NH	Nurses-Hillview	5	44
NL	Nurses-Lakeview	5	24
NS	Supervisory Nurses at LV & HV	11	12
TL	Telecommunicators (Dispatchers)	3	22
TLS	Telecommunicator Supervisors	1	5
UW	Family Living Agent	1	1
AP	County Board Chair	1	1
SU	County Board Supervisors	1	29
		<hr/>	
	TOTAL	416	1389

Respectfully Submitted,

Mary Marco
County Personnel Director

County Clerk's Office

April 7th Election

Turnout for the April 7th election was almost 23%. There was a State referenda question, Holmen and West Salem School Districts had referendum questions, and the Village of Bangor had a referenda question on the ballot. The Village of West Salem had a turnout of 52% as did the Town of Hamilton. The Town of Barre had a turnout of 44%. The high turnout out in these municipalities was due to the School District of West Salem referenda.

Youth & Government Day

On Tuesday, April 28th, the County hosted Youth & Government Day. Approximately 67 students from Bangor, Holmen, Melrose-Mindoro and Coulee Christian High Schools were given the opportunity to learn more about County Government. The day started with Representative Billings talking with the students. We continued with a debate in the boardroom on the Social Hosting Ordinance that recently passed County Board. Chair Johnson ran the debate as an actual board meeting and did a fabulous job keeping the students involved. The students then toured the Juvenile Detention Center, Justice Support Services, jail, viewed the BearCat / weapons room and observed court cases. New this year we included a presentation with Deputy Brandon Stoughtenger and the K9 Unit. Thank you to those Supervisors, the Elected Officials, departments that gave tours, the American Legion and everyone else that helped to make this year's Youth & Government Day a big success.

New Staff Member

Angela Eklund-Kruger started working in the County Clerk's Office in March. She has been doing a great job learning everything we do and has a pleasure to work with. Please stop in and introduce yourself.

*Respectfully Submitted,
Ginny Dankmeyer, County Clerk*

Information Technology Department

Avatar Software System for Human Services - implementation of the system is proceeding for the Human Services department.

- May 18th - System integration testing will begin where the HS Business operations teams will be tasked with testing and finalizing their business workflows and processes.
- May 22nd - General Staff training is scheduled to kick off, more than 250 Human Services users be will trained on the Avatar system.
- June - Following the completion of the general staff training, teams will break into smaller groups to begin Section or Program specific training.
- June 29th - Human Services staff will begin entering their active client information into the new Avatar production environment in preparation to go live.
- August 4th - The Avatar system will be live and serve as the main enterprise software system for most of the Human Services department.

GIS Local Government Model – The County is moving to a Local Government Model solution for GIS through its current software platform. The ESRI Local Government Information Model (LGIM) will enable us to provide more GIS applications to the public in a cost effective matter. In addition to an improved Parcel Viewer application new

applications will be created that could range from providing information on walking trails, park locations, to citizens service requests for roads and snow plowing.

Affordable Care Act (ACA) reporting requirements - The County has begun working with our HR/Payroll Software Vendor to install software patches to our existing system to meet the ACA reporting mandates. Setup and testing will begin in May with more patches expected in the next several months.

New Websites – The Sheriff's department has a new website and a new website for the Human Services department will be live by the middle of May. The new sites offer an updated look and feel, with better navigation and updated links. Design work for a new Personnel website will begin in June.

Campus Wireless - The three downtown campus buildings have been updated with new wireless network devices. This upgrade will increase our wireless bandwidth and coverage areas for the court rooms and conference rooms. The upgrade will also keep us compatible with the newest wireless devices.

Electronic Health Record (EHR) - The Health Department has begun the search to look for a software package for the Public Health Nursing and Nutrition Sections. This new system will provide for HIPAA and privacy compliancy and will improve their work efficiencies in managing client records.

John Parshall
IT Director