



*Office of County Administrator  
County of La Crosse, Wisconsin*

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**Memo To: La Crosse County Board of Supervisors**  
**From: Steve O'Malley, County Administrator**  
**Date: May 6, 2014**

**Re: May Monthly Report to the County Board**

Attached is the May Monthly Report to the County Board, providing monitoring information about department activities to the full County Board instead of reporting only to governing committees.

**REMINDER Monthly Reporting by roughly half the organization every other month.** While you will receive this report each month, the reports do not cover every department each time.

February, April, June, August, Oct. & Dec.

Planning, Resources & Development  
Public Works & Infrastructure  
Judiciary & Law Enforcement  
Corp Counsel & Child Support

January, March, May, July, September, November

Health & Human Services  
Aging & Long Term Care  
County Clerk, Finance, IT,  
Printing, Personnel, Treasurer

**“OF INTEREST”**

**May 5, 2014 Planning Meeting presentations**

At the planning meeting, staff provided an overview of the Law Enforcement, Public Safety and Courts departments. In addition, we provided an update on the Public Safety Radio system upgrade and the Corporation Counsel reviewed the best practices for running effective meetings.

The County Clerk forwarded the presentations to you. We added a slide that was not in the presentation, showing the percentage of calls received by our Public Safety Communications Dispatch Center. You may find this very interesting in relation to this decision. If you have any questions please call the County Administrator, or Jay Loeffler 608-785-9860.

**Admin Center & Downtown Campus Study Committee Meeting Wednesday May 7, 2014 @ 5:00 pm, Room 3220 in the Admin Center.**

County Board members who are not on the ACDCSC may be interested in attending the meeting to learn more about the three potential firms who would like to propose development for Lot C and the discussion about the details of the Request for Proposal (RFP) process and how to rank the proposals once they are received. Also, the committee will consider the future timeline for interviews of the proposers.

*If you have any questions, feel free to contact me by phone or e-mail.  
County Administrator direct line: 785-9789, cell phone 608-385-3316  
or e-mail [steve.omalley@co.la-crosse.wi.us](mailto:steve.omalley@co.la-crosse.wi.us)*

# MONTHLY REPORT TO THE COUNTY BOARD

## Aging & Long Term Care May 2014

### Lakeview Health Center

#### **MONARCH MANOR CBRF UPDATE**

Construction continues on the 8 bed CBRF on Garland Street. Besides construction activity, staff continue to move forward with marketing, referrals, licensing, staff recruitment and training. Despite significant weather setbacks, substantial completion of this project is expected for early June.

#### **FDD CLOSURE & RELOCATION PLANNING UPDATE**

The Relocation Planning process continues with the State of Wisconsin to close the Applewood – Intermediate Care Facility for the Intellectually Disabled. This facility is currently licensed for 3 individuals who will move into Monarch Manor. At the time Monarch Manor opens, all licensed beds on Applewood will be officially closed.

#### **LAKEVIEW CAMPUS PLANNING & UPDATE ON DISCUSSIONS WITH MVHS**

The Mississippi Valley Health Services (MVHS) Board met in March to review the overall campus plan and the staff assessment related to the potential for additional services. After analysis of our current resident population, the member Human Service Directors agreed that an additional nursing home would not be feasible due to high operational cost & concern that there may not be enough demand for this additional service. The Human Service Directors also discussed potential ways to manage each county's ongoing need by developing systems to include other County facilities in transition planning during the resident's stay so discharge to a more traditional setting could occur as resident is stabilized. This will be an ongoing discussion with the MVHS members and related Human Service Directors as we continue to develop the overall campus plan. There was consensus at this meeting that the initial plan of a 50 bed nursing home, 2 – 15 bed community based residential facilities (CBRF) and a 10 bed behavioral health State only licensed nursing home appears at this time to be an appropriate plan. Ongoing planning to develop systems to more actively manage Lakeview placements to ensure bed availability will continue.

If you have any questions about these or other issues, stop in or give me a call.

Thank you.

Sincerely,  
*Wanda Plachecki, Administrator*  
*Lakeview Health Center*

### Aging Department

Please see attached.

*Respectfully Submitted,*  
*Noreen Holmes, Director*

# MONTHLY REPORT TO THE COUNTY BOARD

## Health & Human Services May 2014

### Health Department

#### **2014-2017 Strategic Plan**

Mission: Protect, Promote and Improve the Health of all People to Enhance the Quality of Life

#### **Goal #1 – Prioritize the work we do**

- Objectives
- 1.1 Use evidence based interventions
  - 1.2 Continually seek input from internal and external stakeholders
  - 1.3 Implement department wide performance management system
  - 1.4 Be responsive to emerging issues

#### Actions

1. Investigated the public health implications of a restaurant flooded by a water main break and two foodborne illness complaints
2. Moved forward on a Maternal and Child Health assessment of community programs and needs to guide anticipated funding in Maternal and Child Health services in the future
3. Utilized the Vector-borne tool kit developed at the La Crosse County Health Department to promote Vector Control efforts in 12 surrounding counties
4. As called for by the 2014 budget, the Home Health Care Program is discharging clients to other home health care providers on a schedule that will enable it to discontinue services by June 2014. Assistance has been provided to Health Department staff to find other employment either as a County employee or in another home care setting.
5. Staff responded to about 80 Chlamydia cases and did appropriate communicable disease control programming for TB and mumps cases in the County.

#### **Goal #2 – Ensure a competent, trusted committed and motivated workforce**

- Objectives
- 2.1 Implement the department wide workforce development plan
  - 2.2 Become an employer of choice for public health professionals in the area
  - 2.3 Be viewed as a primary source of public health information in the community

#### Actions

1. Provided preceptorship opportunities for Health Education, Nutrition and Public Health Nursing students
2. Gave presentations on food regulation and radon prevention at the La Crosse Library and local Rotary clubs
3. Staff is helping to plan a TB summit for Western Wisconsin health departments and health practitioners from area hospitals and clinics.

4. Procedures to further implement QuickBooks accounting systems in the Department is underway.
5. Staff received training via the web and teleconference on improving competency in the Fit Families Nutrition program.

### **Goal #3 – Balance fiscal responsibility with innovative funding**

- Objectives
- 3.1 Be accountable, effective and efficient with resources
  - 3.2 Assure sustainable programs
  - 3.3 Assure innovative programs
  - 3.4 Identify the most efficient and effective way to deliver services

#### **Actions**

1. Staff completed proficiency testing for DNR water testing certification.
2. Planning is underway with Health Department division managers and the Information Technology Department to identify the best choice to improve the Health Department electronic records software.
3. Under a joint agreement with the La Crosse Boys and Girls Club, implementing a physical activities program at Hamilton Elementary and the Mathey Center for over 150 elementary students is being implemented.
4. La Crosse County ranked 19<sup>th</sup> healthiest county out of 72 Wisconsin counties and 3<sup>rd</sup> of 72 in health factors that will lead to improved health status.
5. The Health Department received a grant to cover costs associated with submitting its application to be nationally accredited as a local health department.

### **Goal #4 – Participate in, lead and build effective community partnerships**

- Objectives
- 4.1 Evaluate engagement in current partnerships
  - 4.2 Sustain and build relationships with policy makers and elected officials

#### **Actions**

1. The Health Department joined with the City of La Crosse, the Apartment Association of La Crosse and Coulee Cap to provide training for 40 landlords on developing smoke-free apartment policies.
2. Jennifer Logging, Nutrition Manager and President of the Wisconsin WIC Association, represented Wisconsin at the National WIC Association Leadership Conference in Washington, DC. The visit included visiting eight Wisconsin legislators on Capitol Hill to advocate for the Women, Infants and Children Nutrition Program.
3. The Health Department Director gave a presentation on the La Crosse Community Health Improvement Plan to local health department directors in Wisconsin.
4. Planning is underway with AMOS, an ecumenical religious group, to conduct a showing of "Natural Causes" a PBS special on how improving the living environment can have a positive impact on improving the health of the public.

Submitted by Doug Mormann, Director

# **Human Services Department**

## **ECONOMIC SUPPORT**

### Certified Application Counselors

La Crosse County will continue to provide volunteer Certified Application Counselors (CAC's) to assist those who need help with the Federally Facilitated Marketplace (FFM). While the deadline for submitting a Marketplace application was set for March 31, 2014, Badger Care Plus recipients that are losing their coverage after March 31 have two months to apply for Marketplace coverage under the qualifying event criteria.

## **JUSTICE SUPPORT SERVICES**

### "A Second Chance" Employment Program

The first official referral was made to *A Second Chance*, the employment program for people involved in the criminal justice system having difficulty obtaining employment. The person referred is a Drug Treatment Court graduate who also used the services of Ophelia's House.

### Ophelia's House

The National Institute of Corrections is offering technical assistance to La Crosse County regarding Ophelia's House. Dr. Patricia Van Voorhis will conduct the review May 28-30.

## **FAMILY & CHILDREN'S SECTION**

### Foster Care Recruitment

"Check Out Foster Care" campaign will begin on May 1<sup>st</sup> in conjunction with National Foster Care month. La Crosse County has partnered with Monroe County for this foster care recruitment campaign. There will be multiple opportunities throughout the month including media coverage, potential cost sharing on renting billboard space and help from area businesses.

### Client Satisfaction

A client satisfaction survey has been developed by a student intern with guidance given by the Family & Children's Section (FCS) supervisory team and manager. The survey will be launched on May 1, 2014. All FCS staff will hand-out the survey at each face-to-face contact with current clients during the entire month of May. The survey will be returned via a La County self-addressed postage paid envelope. The survey will be given in the months of May and November each year and will be distributed per the method outlined above. Data will be compiled and presented upon request and will be used in a variety of presentations as well as to inform future practice improvements.

## **INTEGRATED SUPPORT & RECOVERY SERVICES**

### AODA Presentation Listening Session

A two hour AODA (Alcohol and Other Drug Abuse) prevention listening session was held with community agencies and organizations to get their perspective and ideas on the prevention needs of La Crosse County. Small groups discussed the different challenges, barriers, and risk factors associated with various age groups. Suggestions were gathered for innovative and tangible ideas that could be implemented through our substance abuse prevention dollars over the next 1-2 years.

### NAMI Award

The National Alliance on Mental Illness (NAMI) of Wisconsin awarded the 2014 NAMI Wisconsin Community Program of the Year Award to the La Crosse County Supported Employment program operated via contract by Family & Children's Center. The award will be presented on May 3<sup>rd</sup> at the NAMI Wisconsin annual convention in Appleton.

*Jason Witt*

*Human Services Director*

# MONTHLY REPORT TO THE COUNTY BOARD

## Internal Departments May 2014

### County Clerk's Office

**April 1<sup>st</sup> Election** Turnout for the April 1<sup>st</sup> election was just shy of 19%. Turnout would have been a lot lower if it had not been for the referendum questions on the ballot. The Village of West Salem had a turnout of 49%, Town of Hamilton had 47%, and the Town of Barre had 40% which is unheard of for a spring election! This high turnout was a result of the West Salem School District referendum questions on the ballot.

**Recount** The April election also had several close results with County Supervisory District 19 having a recount. The recount definitely was a lot quicker than the recount we had in 2011. We recounted 255 ballots in just under two hours. The results of the election night totals did not change. A positive thing from this recount is that we were able to check the new voting equipment that was used for the first time countywide. Having the election night results not change after the recount is proof that the new machines are counting votes correctly.

### County Board

The April election brought eight new faces to the County Board. Five supervisors did not seek re-election and nine districts had contested races. Andrew Londre, District 9, resigned on April 7<sup>th</sup> and interviews were held on April 29<sup>th</sup> in hopes that a new supervisor will be appointed at the May 5<sup>th</sup> Planning meeting.

### Youth & Government Day

On Tuesday, April 29<sup>th</sup>, the County hosted Youth & Government Day. High school students were given the opportunity to learn more about County Government. The day started with Senator Shilling and Rep Billings talking with the students. Both started their careers on the County Board so it was nice to hear how that has helped them at the State level. We continued the day with a debate in the boardroom on putting an advisory referendum on the ballot regarding same sex marriage. Chair Johnson ran the debate as an actual board meeting and the students thoroughly enjoyed it. The students then toured the Juvenile Detention Center, Justice Sanctions, the jail, viewed the BearCat / weapons room and observed court cases. Thank you to those Supervisors, the Elected Officials, departments that gave tours, the American Legion and everyone else that helped to make this year's Youth & Government Day a big success.

Respectfully Submitted,  
Ginny Dankmeyer, County Clerk

## Personnel Department Report

### Union Recertification Update

In January 2014, the existing La Crosse County Unions (excluding the Deputy Sheriff's who were not impacted by this portion of Act 10) were able to file a petition for recertification with the Wisconsin Employment Relations Commission (WERC). Of the seven bargaining units that could have filed, only five did: Lakeview Health Center Employees, Local 1403; Clerical and Para Professional Employees, Local 2484; Health & Human Service Professional

Employees, Local 2484; Highway and Parks Department, Local 227; and Jailers, Local 1151. Hillview Health Care Employees and the Telecommunicators did not file a petition. The recertification election was conducted between April 1<sup>st</sup> – 21<sup>st</sup>. In order to recertify, 51% of the eligible members of the bargaining unit needed to cast a “yes” vote. The results were as follows:

- Clerical & Para Professional Unit – 132 yes votes (eligible votes – 234) **56%**
- Health & Human Services Professional Unit – 88 yes votes (eligible votes – 117) **75%**
- Highway & Parks Unit – 50 yes votes (eligible votes – 58) **86%**
- Jailers – 38 yes votes (eligible votes – 48) **79%**
- Lakeview Health Center Employees – 62 yes votes (eligible votes – 134) **46%** (did not reach 51%)

We are expecting the certified results of the election from the WERC within the next week. So as of 5/1/2014, La Crosse County has four bargaining units that recertified with AFSCME. As well as the Deputy Sheriff's who are represented by WPPA. La Crosse County has gone from eight bargaining units in 2013, to five.

*Mary Marco, Interim Personnel Director*