



*Office of County Administrator
County of La Crosse, Wisconsin*

County Administrative Center
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Memo To: La Crosse County Board of Supervisors
From: Steve O'Malley, County Administrator
Date: September 4, 2014

Re: September Monthly Report to the County Board

Attached is the September Monthly Report to the County Board, providing monitoring information about department activities to the full County Board instead of reporting only to governing committees.

REMINDER Monthly Reporting by roughly half the organization every other month. While you will receive this report each month, the reports do not cover every department each time.

February, April, June, August, Oct. & Dec.

Planning, Resources & Development
Public Works & Infrastructure
Judiciary & Law Enforcement
Corp Counsel & Child Support

January, March, May, July, September, November

Health & Human Services
Aging & Long Term Care
County Clerk, Finance, IT,
Printing, Personnel, Treasurer

“OF INTEREST”

September 8, 2014 Planning Meeting

The agenda items will include the following:

- Xcel French Island 2013 Annual Report
- Overview of Solid Waste Rates
- Update on Economic Development adjacent to Landfill – Schroeder property
- 2015 Budget Overview of timeline, major challenges and limits

*If you have any questions, feel free to contact me by phone or e-mail.
County Administrator direct line: 785-9789, cell phone 608-385-3316
or e-mail steve.omalley@co.la-crosse.wi.us*

MONTHLY REPORT TO THE COUNTY BOARD

Aging & Long Term Care September 2014

Lakeview Health Center

LAKEVIEW CAMPUS PLANNING

This week, in conjunction with our LaCrosse County team, HSR, and Market & Johnson, review of the campus design has begun. The team will discuss a list of value engineering & design modifications in early September. Environmental features such as private rooms & bathrooms, small households, and safety features on the Ravenwood behavioral health living area will continue to be essential design elements & we do not expect changes in these areas. Any plan modifications will be completed by late Fall to ensure adequate design review time.

A Town Hall meeting was held for staff at Lakeview this week in order to provide a current estimate and revised occupancy timeline to our staff. Staff had many questions. These meetings are held monthly in order to provide information, obtain feedback, and assess staff concerns related to the campus plan or any other issues related to our organization.

MACINTOSH MANOR

After a very short listing, Century 21 and realtor Susan Timm have an offer to purchase the MacIntosh Manor property on Wagon Drive in West Salem. The offer on the Macintosh Manor property is for \$164,900. The estimated sales costs (including 6% brokerage fee, realtor transaction fee, title commitment expense, and recording fees) will be approximately \$10,400 resulting in a net cash gain of \$154,500. As of July 31, 2014, the Macintosh Manor Fund owed the General Fund \$109,355.74, which will be paid from the cash proceeds. The closing date is no later than October 3, 2014 and the balance after paying the general fund will be added to the Monarch Manor fund balance. There is a financing contingency. This home served our residents well for several years as an adult family home and we are appreciative of the Century 21 team for their professional support during the listing and sale.

MONARCH MANOR

Contractors continue to finalize the punch list items outstanding before construction on this project is considered complete. All major construction has been completed with small items still in the process of being finished. A fence for privacy and increased safety has been installed.

PSYCHIATRIC SERVICES

Access to psychiatric services in the LaCrosse area (and around the nation) has been difficult, both in the nursing home and outpatient settings. Lakeview currently contracts with an independent practitioner who recently went on leave for several months. We are exploring options for interim coverage with other independent practitioners and have been in discussions with Human Services for coverage options in 2015.

HOUSEHOLD "REHEARSAL"

Part of the move to the household model involves a significant change in how we provide care and support to our residents. More than just environment, the household model is a

model of support that is consistently staffed and has shared leadership responsibilities with self-led teams where staff and residents have more autonomy in daily routines. Residents get up when they want, eat when and what they want, and make decisions about their daily schedules. All systems revolve around the person, not the institution. We have been using the framework of this model for several years. In September, we are trialing and developing this model more completely on one of our nursing home living areas. Our goal is to have this structure in place throughout the organization prior to a physical move.

I am happy to answer any questions you have about our services. Please call or stop in to see me.

Wanda Plachecki, Administrator
wplachecki@lacrossecounty.org
608-786-1400
Lakeview Health Center

Veterans Services

We are preparing for one of our larger veteran homeless outreach project, La Crosse Stand Down, which will be held on October 22 in the Cargill Room of Logistics Health Incorporated (LHI). We will have representatives from the VA from Tomah, Milwaukee and Madison at the event along with several veteran and public organizations in the greater La Crosse community. The event is to assist homeless veterans with an array of services from finding housing, jobs to applying for medical, VA assistance and providing the opportunity to receive flu shots and winter clothing. Last year 50+ organizations assisted in the Stand Down which serviced over 280 veterans and their dependents. We are expecting as large of a turn out if not larger.

While initially the VA had projected that they would have broken ground for a new clinic here in La Crosse to house both the mental health and the medical clinic, they have postponed the building. After reviewing the RFP for the build the VA decided that it was not comprehensive enough and withdrew it in order to rewrite the RFP to handle all needs that La Crosse may have. The new proposal should be coming out with a projected begin date of spring of 2016. The facility will be better equipped to handle the needs of veterans in our area with an audiology and optometry department in addition to the services currently provided by the mental health and medical clinic.

Adam Flood
La Crosse County Veterans Service Officer

Aging Department

Please see flyer at the end of this report.

Respectfully Submitted,
Noreen Holmes, Director

MONTHLY REPORT TO THE COUNTY BOARD

Health & Human Services September 2014

Health Department

2014-2017 Strategic Plan

Mission: Protect, Promote and Improve the Health of all People to Enhance the Quality of Life

Goal #1 – Prioritize the work we do

- Objectives
- 1.1 Use evidence based interventions
 - 1.2 Continually seek input from internal and external stakeholders
 - 1.3 Implement department wide performance management system
 - 1.4 Be responsive to emerging issues

Actions

- A. The Wisconsin Dept of Health Services determined that the Health Dept is operating at the highest level as measured by providing evidence based services within the regulations of the State of Wisconsin
- B. A feasibility review of providing temporary shelter for child refugees from Central America determined that sufficient capacity to provide this service was available in other parts of the country.
- C. Improve drug testing equipment was installed in the Lab.
- D. Climate conditions early in the summer required higher than normal mosquito control activities and planning for the transfer of additional resources as needed was completed. Drier weather recently has reduced the intensity of mosquito production although the number of disease carrying species is still higher than normal.
- E. Recommendations of the Heroin Task force including the installation of unused medication boxes were acted upon.

Goal #2 – Ensure a competent, trusted committed and motivated workforce

- Objectives
- 2.1 Implement the department wide workforce development plan
 - 2.2 Become an employer of choice for public health professionals in the area
 - 2.3 Be viewed as a primary source of public health information in the community

Actions

- A. Staff provided mentoring to 2 family practice physicians on public health service delivery and their role in protecting the health of the public and for 2 health education students and one Area Health Education Center intern.
- B. Staff completed surveys to provide guidance on the ways to improve internal communications and coordination that will better enable effective service delivery. This effort was encouraged by the State evaluation of the Dept. described above and criteria for becoming a nationally accredited local health dept.
- C. An assessment of cultural and linguistic competency was completed to guide improvements in working with the diverse populations of the County.

Goal #3 – Balance fiscal responsibility with innovative funding

- Objectives
- 3.1 Be accountable, effective and efficient with resources
 - 3.2 Assure sustainable programs
 - 3.3 Assure innovative programs
 - 3.4 Identify the most efficient and effective way to deliver services protecting the health of the people of the County.

Actions

- A. Office space and equipment use was reevaluated and moved in response to the home health staff reduction and in preparation for the Administrative Center move.
- B. The proposed 2015 Health Dept budget was prepared with input from staff and division managers to be in compliance with the guidelines provided by the County Board and County Administrator and in keeping with the Strategic plan approved by the Health and Human Services Bd.
- C. With 58% of the fiscal year complete at the end of July, revenues collected were at 51% of budget and expenses at 47%.
- D. Grant applications for funding in the coming year were submitted to CDC and preparatory work has started for other grant/contract applications that will be due in the near future.
- E. Funds were received from the Gundersen Foundation for the child immunization campaign and from the Children’s Health Alliance for dental health sealants.

Goal #4 – Participate in, lead and build effective community partnerships

- Objectives
- 4.1 Evaluate engagement in current partnerships
 - 4.2 Sustain and build relationships with policy makers and elected officials

Actions

- A. Planning for updating the 2012 community health needs assessment in 2015 has begun through the coordination of the Great Rivers United Way with partners from 4 county health depts., hospitals and health systems in 5 area counties, private philanthropic organizations and others.
- B. The Smart Seniors program operated with the support of a about 10 organizations that provide exercised space has been able to expand to provide a Smart Seniors aspect funded by the Bremer Foundation.
- C. Staff participate with 30 other local organizations at a gathering to provide information on services available for the homeless.
- D. Health Dept staff participated in planning along with the La Crosse County Human Service, City of La Crosse and School District of La Crosse personnel for the Rebuilding For Learning Summit attended by over 200 people seeking ways to improve the potential for students to be successful learners and in turn successful adults.

Submitted by Doug Mormann, Director

MONTHLY REPORT TO THE COUNTY BOARD

Internal Departments September 2014

Personnel Department Report

The Personnel Department continues to make adjustments as we transition from the staff changes that occurred in March/April of this year. The following are a brief recap of the activities over the last couple of months:

- ❖ Currently there are 38 open recruitments (some of which are continuous)
- ❖ At the direction of the County Administrator, staff have been transitioning some HR functions to be handled in-house at Hillview and Lakeview. Quite a bit of time has been spent training HR staff at each facility.
- ❖ Working with the County Administrator, Finance Department and Consultants preparing for the 2015 Health & Dental Insurance renewal.
- ❖ Working with the Health Department promoting the Health Risk Assessments scheduled for September.
- ❖ Met with Navitus, our new PBM (Pharmacy Benefits Manager) effective 1/1/15, reviewing performance through June. The first 6 months of rebates are on target and the change in PBM has been a positive one.
- ❖ Met with representatives from Gundersen/Lutheran to discuss several claims processing issues.
- ❖ Continue to prepare for the Affordable Health Care required reporting and hours tracking to begin in 2015.
- ❖ Daily the Personnel Department provides guidance and assistance to Department Heads, Managers and Supervisors regarding employment, policy and performance issues. Some issues are dealt with by phone call or a meeting. Other issues may take more time to resolve.
- ❖ The Personnel Department is a resource for staff. Daily, information is provided and questions answered for employees regarding employment, FMLA and benefit questions.

Respectfully Submitted,

Mary Marco

Interim Personnel Director

County Clerk's Office

Elections

Turnout at the August 12th Partisan Primary was extremely low with just 10%. The partisan primary election is very complex and the ballot is the most complicated for voters. Reports of cross voting was very low at the polling places with this election. That can be attributed to either the low turnout or we are doing a good job at educating the voters on how to properly cast their ballot.

We are now focusing our attention to the November General Election. The ballots have been prepared and the printer is working on printing them. September 18th is the deadline for municipal clerks to send absentee ballots to anyone who has a request on file. That makes for a very tight deadline. We are expecting to have a much higher turnout for the November General Election and are planning accordingly.

Dog Licenses

On August 13, 2014, Judge Levine found 123 owners with 148 dogs guilty by default for failure to license their dogs or provide proof of rabies. So far this year, the County Clerk's office has sold approximately 602 late dog tags over the counter for revenues of \$9,961.

Marriage Licenses

We continue to be in our busy time of year for issuing marriage licenses. We have sold 678 licenses this year for revenues of \$18,495.

*Respectfully Submitted,
Ginny Dankmeyer, County Clerk*

Welcome!

“Each year, one in every three adults age 65 and older falls. Falls can lead to injuries such as hip fractures and head traumas, and can even increase the risk of early death.

Fortunately, falls are largely preventable.”

~Centers for Disease Control

Falls Prevention Awareness Week is an opportunity to learn how to prevent falls. Please attend as many sessions as you would like and don't miss out on the **resource night** on Wednesday, September 24. See back panel for details.

All events free of charge

Events held at:

**La Crosse Goodwill—
Mississippi Room
3954 Mormon Coulee Rd
La Crosse, WI 54601**

****Note: Fall Risk Assessments will be held at:**

**UW-La Crosse Health Science
Center, 1300 Badger St,
La Crosse, WI 54601
Go up to third floor. Follow
signs.**

Wednesday, Sept. 24

Fall Prevention Resource Night

5– 7P

Location:

Black River Beach
Neighborhood Community Center,
1433 Rose Street
La Crosse, WI 54601

Don't miss this wonderful opportunity to learn all about community resources on fall prevention. Topics include:

- 2-1-1
- 55 Alive/AARP
- ADRC
- Blood Pressure Checks/Screening
- Cass St. Pharmacy
- Getting Up From A Fall Safely
- Gundersen Health System
- Home Safety/Modification
- Independent Living Resources
- La Crosse County Aging Unit
- La Crosse County Falls Prevention Coalition
- La Crosse Fire Department
- Safe Footwear
- Stepping On
- Strength & Balance Video
- Strong Seniors
- Tri-State Ambulance
- Using Assistive Devices
- YMCA Programs and Classes

Win door prizes!

Refreshments!

Free handouts!



Falls Prevention Awareness Week

Monday, September 22, 2014

Tuesday, September 23

Wednesday, September 24

Sponsored By:

La Crosse County
Falls Prevention Coalition

For more information:
lacrossestopfalls.org
(608) 785-9710

Monday, Sept. 22

9-10a Fall Risk Assessments

John Greany, PhD, PT

Individual assessment tests your fall risk. Arrive anytime between 9 and 10am, allow 15 minutes.

10– 11a Home Safety

*Louise Albrecht, RN and
Carla Lundeen, RN*

Discover helpful hints for home safety.

11:15a– 12:45p Stepping On Overview

Gundersen Health System

Learn to step outside your home with confidence and become more aware of fall hazards.

1:45-2:45p I've Fallen and I CAN Get Up

Diane Brose, PT, Crystal Tholen

Learn how to stay calm and relaxed during a fall, and learn the six steps to get back up safely. Proper adjustments of cane and walkers also discussed.

3– 4p Nutrition and Falls

Jennifer Loging, RD, CD, CLC

Come learn how to improve your eating habits by incorporating necessary nutrients to help prevent falls.

The average fall costs upwards of \$8,000.

National Prevention Day

Tuesday, Sept. 23

9– 10a Be Stronger to Live Well Longer

*Bernice Olson-Pollack,
Certified Personal Trainer*

Strength training builds bone and muscle to help create more energy and better balance.

10:15– 11:15a Medication and Falls

Cass Street Pharmacy

Learn how to take your medications safely and why this is important in preventing falls.

12– 1p Fall Risk Assessments*

John Greany, PhD, PT

1– 2p Home Safety*

*Louise Albrecht, RN and
Carla Lundeen, RN*

2:15- 3:15p Selecting Safe Shoes

Grand Bluff Running

Wearing correct footwear can help prevent falls.

3:30- 4:30p Vision and Falls

*Linda Palmer,
Vision Rehabilitation Specialist*

Eye disease and vision problems can increase the risk of falls. Learn how to reduce these risks.

1 in 3 people aged 65 and over fall each year.

* Indicates repeat of previous session and location

Wednesday, Sept. 24

9-10a Fall Risk Assessments*

John Greany, PhD, PT

9:30-10:30a The Fear of Falling, Let's Talk

Gwyneth Straker, PT

Learn techniques, resources and options to overcome the fear of falling and how to effectively communicate with your healthcare provider to keep you independent.

11a-12p I've Fallen and I CAN Get Up*

Diane Brose, PT, Crystal Tholen

1-2p Medications and Falls*

Cass Street Pharmacy

2:15-3p Assistive Devices

Independent Living Resources

Learn about assistive devices to help independence and enhance activities of daily living.

Don't forget about resource night tonight, Wednesday!
(September 24th)
Check out the back panel for details!

* Repeat of previous session and location