



*Office of County Administrator  
County of La Crosse, Wisconsin*

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**Memo To: La Crosse County Board of Supervisors**  
**From: Steve O'Malley, County Administrator**  
**Date: March 1, 2012**

**Re: March Monthly Report to the County Board**

Attached is the March Monthly Report to the County Board, providing monitoring information about department activities to the full County Board instead of reporting only to governing committees.

**REMINDER** **Monthly Reporting by roughly half the organization every other month.** While you will receive this report each month, the reports do not cover every department each time.

February, April, June, August, Oct. & Dec.

Planning, Resources & Development  
Public Works & Infrastructure  
Judiciary & Law Enforcement  
Corp Counsel & Child Support

January, March, May, July, September, November

Health & Human Services  
Aging & Long Term Care  
County Clerk, Finance, IT,  
Printing, Personnel, Treasurer

**“OF INTEREST”**

March 5<sup>th</sup> Policy Planning Meeting

This agenda will include a report on the progress made with the Sustainability Plan action steps; an update on the successful start-up of the Gas to Energy Project with Gunderson Lutheran at the landfill and the aluminum recovery project.

March 15<sup>th</sup> County Board Meeting This will be the last regular County Board meeting of the 2010-2012 County Board term. At this meeting we will be saying good bye to Eleven County Board members who will not be returning for the 2012-2014 term. This is the largest number of Supervisors leaving the board at one time in many years. And there will be at least two more leaving after the April 3<sup>rd</sup> election because redistricting placed four incumbent supervisors in two districts. Please join with your colleagues and County staff in honoring their service to our community and wishing them well in all future endeavors.

*If you have any questions, feel free to contact me by phone or e-mail.  
County Administrator direct line: 785-9789, cell phone 608-385-3316  
or e-mail [steve.omalley@co.la-crosse.wi.us](mailto:steve.omalley@co.la-crosse.wi.us)*

# **MONTHLY REPORT TO THE COUNTY BOARD**

## **Aging & Long Term Care March 2012**

### **Lakeview Health Center**

#### **2012 Annual Surveys**

Bright and early Monday morning February 13, 2012 I rounded the corner by the nursing office to see a state surveyor waving at me from the reception desk.

There were seven people at the reception area and I thought "oh no – huge survey team."

The team consisted of 5 nurses and a supervisor from Milwaukee and a nurse trainee from Eau Claire.

They were here to do our annual nursing home survey and Ravenwood survey.

The survey team was professional, interactive and reasonable. The survey proceeded smoothly and both surveys were completed in less than four days.

Ravenwood survey is deficiency free!!

The nursing home survey resulted in three federal deficiencies at isolated or pattern levels with no substandard quality care noted.

The survey team also complimented all Lakeview staff for their patient and caring interactions they observed during the survey.

P.S. Recently, MacIntosh Manor (one of our two adult family homes) also had a deficiency free survey.

### **Hillview Health Care Center**

#### **Hillview Terrace Update**

There are currently 20 tenants living at Hillview Terrace out of 30 apartments. Four more applications are pending, with those potential tenants likely moving in very soon. After 3 months, Census/Residency is still way ahead of our targeted goal. We basically planned to be this full after month 10. Now we anticipate being at full capacity by early summer 2012 or even sooner. We are averaging about 15 tours of Hillview Terrace a week, with an almost constant feedback of how much they like the building. The construction part of the project is almost completely finished. A few "punch list items" still need to be worked out with Wieser Bros. The floor in the dining room has some scratches and is pulling up at some corners. We are planning to meet with the flooring vendor, architect and the flooring

contractor, who installed the product, very soon to remedy these issues. Other items on the interior punch list will be completed within the next month. Exterior punch list items will be completed in the spring after weather warms up. We also have a few potential expenses in the spring when we evaluate an additional sidewalk and a patio awning, but overall, this project is under budget. If you have any questions please contact Pete Eide.

*Pete Eide, Administrator  
Hillview Health Care Center*

## **Aging Unit**

- **Amy Simonis, Office Supervisor, started February 9, 2012.** She is an experienced controller and office supervisor. Amy was originally from Viroqua and has returned to this area from Milwaukee.
- **Thank you to Finance for all their help to the Aging Unit** since Helen Rach retired. They have been very supportive in training Amy too.
- **Voter ID Informational Meetings:** The Aging Unit has worked with the League of Women Voters, AARP and Ginny Dankmeyer, County Clerk, to schedule educational events regarding the new Voter ID law. An average of 15 people attended the events in Holmen, Onalaska, West Salem and La Crosse. Help is available for those who need more information or assistance getting to the DMV, 1-888-300-9796. The Area Agency on Aging (GWAAER) has made special envelopes available to help people organize the necessary documentation to obtain a Voter ID.
- **Gifted Hands** continues to do well. January 2012 sales = \$2755 (January 2011 = \$2701). Pursuing the cost and procedure for Gifted Hands to become a 501©3. No clear indications yet regarding the long term funding for the Older Workers Program (part of the Older Americans Act).
- **Elderly Benefit Specialist** has been helping seniors file their Homestead Taxes. March is the beginning of the bulk of SeniorCare renewals.
- **Vital Aging Annual Conference - Save the Date** Thursday, June 7, 9AM – 3PM.

Respectfully Submitted,  
Noreen Holmes

# MONTHLY REPORT TO THE COUNTY BOARD

## Health & Human Services March 2012

### Health Department

Health Department Mission: Protect, Promote and Improve the Health of All People in the County

The following is a summary of the Health Dept. success in reaching the strategic plan Goals and Objectives for 2011. Of the 33 objectives approved by the Health and Human Services Board and the County Board when the budget for 2011 was approved 26 have been accomplished with 7 not accomplished. Details on each of the goals and objectives are available from Doug Mormann, Health Director, 785-9085.

### La Crosse County Health Department - 2011 Goals & Objectives - 4th Quarter Report

#### Goal #1 - Provide high priority public health services. By December 2011:

<u>GOAL</u>	<u>4<sup>TH</sup> QTR</u>	<u>OBJECTIVE MET</u>
1. 2010 county health status indicators will show a 2% overall improvement from 2008 levels.	The County health status ranking dropped from 14 <sup>th</sup> healthiest county in Wisconsin to 22nd	YES
2. Report progress using State Environmental Health software to complete inspections and store data electronically	Database has been cleaned up and is ready for testing.	YES
3. Investigation of 100% of communicable disease cases reported in our jurisdiction.	Investigations complete or in progress.	YES
4. Review and apply for 75% of relevant Health Education grants to improve the health of county citizens based on priorities in Healthiest County 2015: La Crosse.	Five grants reviewed – no applications submitted.	YES
5. Review the Healthiest Wisconsin 2020 plan to assure that Health Department programs will help the state achieve 2020 objectives.	On-going	YES
6. Maintain an annual home health nursing caseload of 75 clients	70 clients were served in 2011. Current caseload is at 37 skilled nursing and 10 Personal Care.	NO
7. Assess each home care client on flu vaccine status – provide vaccine to all who request.	Current for 2011 flu season.	YES
8. The number of private water samples tested for nitrate will increase by 5% over the 2006-2010 baseline period	<ul style="list-style-type: none"> <li>• 94 samples more than 2010</li> <li>• 0.3% less than baseline period</li> </ul>	NO
9. Annual reviews will show less than 8% of infants born to pregnant women participating in the La Crosse WIC Program weigh less than 5.5 pounds.	In 2011 6.9% of infants born to WIC mothers weighed less than 5.5 pounds at birth	YES
10. Annual reviews will show 70% of pregnant women participating in the La Crosse WIC Program breastfeed their new infant at birth	66.1% of WIC mothers were breastfed @ birth	NO
11. Annual reviews will show 55% of WIC families utilize their Farmers Market Nutrition Program checks	55% of WIC families utilized some or all of their farmer's market checks	YES

<u>GOAL</u>	<u>4<sup>TH</sup> QTR</u>	<u>OBJECTIVE MET</u>
12. Annually screen 400 children for lead poisoning.	525 children screened for lead poisoning in 2011	YES
13. Four school districts in the County will pilot a farm to school Nutrition program in at least one of their district's schools.	5 school districts participated in farm to school in 2011	YES
14. Two hundred low-income pregnant women enrolled in BadgerCare will participate in the prenatal care coordination program.	229 women participated in the PNCC Program	YES
15. Thirteen schools in the County will establish a Safe Routes to School Program at their school.	13 schools established or expanded their Safe Routes to School Programs in 2011	YES
16. The immunization program will meet goals: (1.) Increase active membership by 10% on La Crosse County Immunization Coalition. (2.) Provide at least one immunization clinic where the administration fee is waived. (3.) Promote the Every Child by Two during National Immunization Awareness Month.	1. Active membership increased by 40% for the 4 <sup>th</sup> quarter compared to 2010's 4 <sup>th</sup> quarter. Overall active membership increased 37% in 2011 when compared to 2010. 2. The administration fee was covered by an outside contract for those receiving immunizations provided at Salvation Army; La Crosse, Holmen and Onalaska Schools; Options; and the Hmong Elder Health Fair. 3. No activity.	1. YES 2. YES 3. NO
17. Lead case management program will meet goals: (1.) Initiate contact of 100% of referrals received for those children who had a venous blood lead level of > 10 mcg/dL. (2.) Enroll 100% of referrals into the Lead Case Management Program.	1. No referrals this quarter. 2. No referrals this quarter.	YES
18. A regional program for control of human disease transmitted by animals or insects with fewer reported cases of human disease than in the 2006 – 2010 baseline period.	Goal for mosquito-borne diseases met. Tick-borne disease totals seem to be met however the total for 2011 clinically reported cases are in question.	YES

**Goal #2 - Achieve and maintain designation as the highest level public health agency. By December 2011**

<u>GOAL</u>	<u>4<sup>TH</sup> QTR</u>	<u>OBJECTIVE MET</u>
1. Documentation for 5 of 10 essential services that will meet national accreditation standards	Documentation collection begun but not complete.	NO
2. Maintain the current Level III ranking by the State of Wisconsin.	Level III designation maintained.	YES
3. All staff will maintain appropriate certification and training annually as required by several funding sources and related regulators.	<ul style="list-style-type: none"> <li>• All staff are current</li> <li>• All Nutrition Educators have maintained their breastfeeding educator/consultant credential</li> </ul>	YES
4. Successfully complete regular state and federal audits of each of about 35 public health programs.	Audits successfully completed	YES

**Goal #3 - Promote and utilize partnerships to develop public health services. By December 2011**

<u>GOAL</u>	<u>4<sup>TH</sup> QTR</u>	<u>OBJECTIVE MET</u>
1. Dental services to MA covered clients will increase from 4000 people served per year to 4400 out of the estimate 20,000 eligible persons.	In 2010 5,084 persons receive dental services out of 14,039 individuals covered by the Wisconsin Medical Assistance program	YES
2. Participate in Western Wisconsin Health Department Committee to increase public health revenue.	Participated in both meetings held by the group	YES

<u>GOAL</u>	<u>4<sup>TH</sup> QTR</u>	<u>OBJECTIVE MET</u>
3. Partner with Gundersen Lutheran's 500 Club to increase by 25% the number of restaurants currently participating in the program.	Participation in 500 Club by La Crosse County food establishments increased 62%	YES
4. Partner with Viterbo and UW-La Crosse to expand the Footsteps to Health Nutrition Education Program from 3 to 6 grocery stores in La Crosse County.	FSTH Program expanded to 6 stores. When Quillin's closed, program moved to Trane so number of sites maintained	YES
5. 100% of public/private health partnerships described in Healthiest County 2015: La Crosse have successfully changed one or more significant system or health priorities.	Health Education – MJC Tobacco Project Strategic Planning accomplished.	YES
6. Provide clinic experience for 5 Western Technical College nursing students.	2 students in the Spring. Unable to provide the service due to cutbacks.	NO
7. Work with local home care agencies and referral sources to provide the home care needed for La Crosse County residents.	On-going	YES
8. Relationships in place with public and private chemistry laboratories to increase the number of water samples submitted for chemical analyses by 5% over the 2006-2010 baseline.	<ul style="list-style-type: none"> <li>• Relationships have been developed with 3 contract labs.</li> <li>• 142 more samples than 2010 or 23% over baseline period.</li> </ul>	YES
9. Immunization Symposium will be held annually in partnership with the La Crosse County Immunization Coalition to increase immunization rates for children	Coulee Region Immunization Coalition plans on forming an Immunization Symposium Planning Committee in 2012.	NO

*Doug Mormann, Health Director*

## **Human Services Department**

### **ADMINISTRATION**

#### Single Point of Entry

In February/March we enter into Phase 1 of this agency initiative. Soon you will see front lobby changes as we prepare 3 reception areas to greet all visitors coming to our building. We will be keeping the reception areas in the Aging & Disability Resource Center and Economic Support open. This also does mean the closing of reception areas in Family & Children's and Mental Health Recovery Services. All those visitors will be met in our lobby and escorted to/from meetings by the staff person they are here to meet with.

Phase 2 is to occur in May/June. Here, we will have Social Service Specialist staff who will meet with all new clients that are coming to us for services. They will perform access duties consisting of gathering initial client data, entering this into a database, providing information on our and community resources, and making connections as are appropriate based upon client need and request.

### **FAMILY & CHILDREN'S**

#### Juvenile Detention Facility – State Inspection

The annual state inspection of La Crosse County Juvenile Detention Facility occurred in November 2011 and the final report was issued in December. The report noted that our facility continues to operate at "exemplary levels and can be used as a model for other detention facilities." Our facility meets or exceeds all applicable standards for safety, health, hygiene, medical and mental health and education.

### Juvenile Detention Facility – C.O.R.E. Academy

Mandy Bisek, Juvenile Justice Supervisor, and David Steinberg, Juvenile Detention Facility Superintendent, were invited to present regarding C.O.R.E. Academy to State Department of Corrections, Division of Juvenile Correction, and Detention Facility Inspectors on Thursday, February 2, 2012 in Madison.

### Safety Services Grant Award

We received notification that we have been awarded a 2 year, \$242,000.00 (each year) safety services grant by the Department of Children & Families (DCF). We began the planning and implementation phases with our regional county partners (Monroe, Jackson, Vernon and Clark) and our service providers in January.

### Enhanced IV-E Legal Services

We received notification that our proposal for enhanced IV-E legal services has been accepted by DCF and we will be awarded approximately \$45,000 to increase legal services to bring CHIPS cases to legal permanency.

## **CHEMICAL HEALTH & JUSTICE SANCTIONS**

### COMPAS

COMPAS is a risk and needs tool for correctional clients being utilized by the State of Wisconsin. To bring more continuity to case plans, CHJS is replacing the Level of Services Inventory – Revised (LSI-R) with the COMPAS. Staff will be able to see the case plans developed by probation agents and agents will be able to see case plans developed by CHJS. Staff were trained on the use of the tool in December.

## **MENTAL HEALTH RECOVERY SERVICES**

### Crisis Intervention Team (CIT) Training

CIT training is an intense week long curriculum that provides law enforcement with specific skills and knowledge they can apply as they come into contact with individuals with mental health issues. La Crosse County MHRS has played a strong role in collaborating with community organizations to make this available in our region for each of the past 5 years. Planning has begun on the steps needed to take this local product to a level it can be recognized by the Coordinating Center for Quality Assurance of CIT in Wisconsin.

## **ECONOMIC SUPPORT**

### Exploring Regional Model for Wisconsin Shares Child Care Program

Management staff for the Western Region for Economic Assistance (WREA) Consortium met with representatives from the Department of Children and Families (DCF) on January 19<sup>th</sup> to discuss the Consortium's ideas for administering the Wisconsin Shares Child Care program more regionally within the Consortium. While DCF has allowed certain responsibilities under the Child Care program to be handled by regional ES staff, the two main areas of application processing and annual re-eligibility reviews are still the responsibility of the staff from the Child Care recipient's County of Residence. DCF took the ideas presented by the WREA Consortium back for review, and Consortium members are waiting for a response from DCF on whether the Consortium can pilot a regional model for administering Child Care. The request was to begin the regional pilot as soon as possible.

### Western Region for Economic Assistance Consortium

The WREA Consortium's Client Registration Unit and Call/Change Reporting Center continue to receive a higher than expected volume of calls. Among the reasons for the calls include the State's Centralized Document Processing Unit (CDPU) being behind on scanning and uploading Consortium documents. Subsequently, the Consortia statewide are behind on processing documents due to the delay in getting them from the CDPU. Consortia are also receiving a high volume of calls from customers of the centralized Enrollment Services Center (ESC). While cases are being transitioned from the ESC to Consortia, it is being

done over a number of months with all cases expected to be transferred to counties at the end of March. However, problems with the phones at the Enrollment Services Center at the end of January resulted in the Call Change Center receiving twice the number of calls in a day than the already high volume of calls that they have been receiving since the consortium started operating.

*Jason Witt*

*Human Services Director*

# MONTHLY REPORT TO THE COUNTY BOARD

## Internal Departments March 2012

### County Clerk Office

#### Elections

- **February 21<sup>st</sup> Primary:** Turnout for the Spring Primary was higher than expected. This was not a county-wide election. Only voters in County Supervisory Districts 11, 12, and 28 went to the polls. In those three districts there are 7,244 registered voters of which 867 went to the polls for a turnout of 11.92%. The top two candidates with the most votes will move on to the April election. We will be drawing for ballot placement for these three contests on Wednesday, February 29, 2012.
- **April Presidential Preference Spring Election:** We have already compiled the contests and candidates from the State, all the Municipalities and School Districts and created our ballot proofs for the April election. There are 68 ballot styles for the April election. Absentee ballots are required to be delivered to the Municipal Clerks on March 12, 2012 for mailing of absentee ballots on March 13, 2012. In-person absentee voting will begin on March 19, 2012. We will do everything possible to try and meet these deadlines. Our printer has already been notified of ballot size and layout and will do everything to help us meet the deadline for absentee voting.

#### County Board

- The April election will bring some new faces to the County Board. With redistricting, the County Board dropped from 35 seats to 29. Nine supervisors are not seeking re-election and 10 districts have contested races. Nineteen districts have supervisors running unopposed. An orientation and training is being planned for the new supervisors in April.

#### Dog Licenses

- We will be mailing about 6200 Courtesy Reminder notices to La Crosse County dog owners (outside of the City of La Crosse) who have not licensed their dogs yet. This notice reminds dog owners that their 2011 dog tags expired Dec. 31<sup>st</sup> and they should purchase the 2012 tag now. It also warns them that if they purchase the tags after April 1<sup>st</sup>, there is an additional \$25 late fee, and that the fine for failure to license dogs by mid-year, when we process citations, is \$200.50. The Courtesy Reminder will look a little different than in previous years as we will be sending out a postcard instead of a letter. This will significantly help save on costs for postage, paper, and envelopes.

Respectfully Submitted,  
Ginny Dankmeyer, County Clerk

### Treasurer's Office

The Local Treasurer's have finished their collects for the 2011 taxes and the Treasurer's Office has settled with all of them and is now collecting the 2011 taxes postponed or delinquent. If the tax is postponed the second half tax will be due July 31<sup>st</sup>. If the taxes are delinquent there is interest and penalty accumulating at 1.5 % per month. Listed below are the taxes collected though 2011 and January of 2012.

## DELINQUENT – MONTHLY COLLECTIONS

MONTH/YEAR	TAX	INTEREST	SPECIALS	INTEREST	TOTAL
Jan-11	219,668.34	51,079.33	12,537.29	1,795.68	285,080.64
Feb-11	113,918.27	34,790.87	5,730.10	950.88	155,390.12
March-11	171,262.99	50,432.69	7,415.11	1,293.45	230,404.24
April-11	53,968.86	18,826.65	2,511.97	489.45	75,796.93
May-11	128,068.77	49,711.36	2,157.36	479.53	180,417.02
June-11	133,814.75	50,034.31	5,751.73	1,181.78	190,782.57
July-11	82,891.96	29,405.43	6,512.92	628.87	119,439.18
Aug-11	104,827.69	47,383.08	5,126.72	1,149.88	158,487.37
Sept-11	594,383.47	93,765.22	14,878.69	2,074.72	705,102.10
Oct-11	368,827.13	87,215.65	9,511.51	1,226.51	466,780.98
Nov-11	453,546.70	95,007.87	52,922.65	2,481.63	603,958.85
Dec-11	575,587.57	117,138.65	28,357.88	3,696.17	724,780.27
Total	3,000,766.68	724,791.11	153,413.93	17,448.55	3,896,420.27
Jan-12	202,502.46	53,438.47	19,503.96	4,645.13	280,090.02

## CURRENT YEAR – MONTHLY COLLECTIONS

MONTH/YEAR	TAX	INTEREST	SPECIALS	INTEREST	TOTAL
Feb-11	369,189.29	2,929.02			372,118.31
March-11	596,997.72	13,155.77			610,153.49
April-11	229,145.08	3,536.27			232,681.35
May-11	214,946.41	4,445.09			219,391.50
June-11	1,183,604.91	6,915.09			1,190,520.00
July-11	13,398,431.85	5,440.13	51,038.26	1,042.97	13,455,953.21
Aug-11	4,360,001.57	9,880.72	672.02	50,724.55	4,421,278.86
Total	20,352,316.83	60,918.98	1,714.99	87,145.92	20,502,096.72

Reported by Donna Hanson, County Treasurer

## **Personnel Department**

### **1. Collective Bargaining**

The Deputies Contract expired on 12/31/11. The bargaining team has met with the Deputies and their WPPA rep, twice in 2011 and twice in 2012. We have not reached agreement so the WPPA has filed for Mediation with the WERC. At issue is a WRS contribution – County has asked Deputies to pay the same as all other employees in 2012 – 5.9%. Deputies point out that they are exempted from a requirement to pay by state law. Also in question is the ability of the parties to bargain over Health Insurance issues. Currently pending there are several cases in Milwaukee and Green Bay where the Union is suing over their right to bargain. On Feb. 23, 2012, the WERC issued a declaratory ruling (on a 2 to 1 vote of WERC commissioners) that as a Conclusion of Law, the WPPA is prohibited from bargaining over deductible dollar amount design of the health plan in Eau Claire County, per Wis. Stat. Sec 111.70(4)(mc)6. The bargaining law is very conflicted at this time.

## **2. New Electronic Application System Launched**

The Personnel Department after much preparation by LaVonne, Kim and Di, has launched NeoGov software, which provides for on-line applications for all County jobs. A number of other Wisconsin counties have been using NeoGov for a while and like it. No longer will applications be done on paper. The new system is more user-friendly, quicker and helps avoid errors. We have already seen an increase in the number of applicants for job openings. Most applicants these days are accustomed to on-line applications. This will reduce paper and increase applications but each recruitment still requires significant hands on work by Personnel Dept. staff. We have seen a rise in number of openings as retirements increase. Average retirements in the last few years have been about 25 people. In 2011 there were 30 retirees.

## **3. Ordinance Change and County Stability**

Ordinance changes for a non-union employee complaint process will be presented in the near future. We have an existing ordinance but some changes are required by the new state law which eliminates most Union Contract complaint resolution provisions. We have not had to rush to make changes like other counties. By extending our labor agreements through 2013, La Crosse County has extra time to consider best policy, and to learn from some serious mistakes of others in state. In 2012 and 2013 the Union contracts have locked in 2% increases. The new law ties bargaining to the consumer price index. Under the new law the CPI has been determined to be approximately 3.1% for bargaining purposes for 2012. Under the old law we had abandoned strict adherence to the CPI. It is also noteworthy that all union employees voluntarily agreed to contribute 5.9% starting Jan 1, 2012, even though that was not required until end of contract.

## **4. Replacement of positions**

Recruitment activities continue to be heavy. (38 position replacements requested in February). Most requests to fill positions come from Hillview, Lakeview and Human Services. As people retire or resign, careful consideration is given each request to replace, evaluating whether the position could be reorganized to be more efficient. When positions are listed, our office continues to process a large number of applications for many of the positions. Current County employment is approximately 1362 people, full and part time, spread across 30 departments as of January 1, 2012.

Robert B. Taunt  
County Personnel Director

*Robert*

## **Information Technology**

**VisionAir System Upgrade for the Sheriff's Department** – The records management component of the VisionAir system was upgraded to the latest version. This update ensures the system will continue to function smoothly and makes the latest products enhancements available to the Sheriff's department and supported municipalities.

**Transition from Jail to Community Initiative (TJC) Project** - IT is assisting the Sheriff and Chemical Health Justice Sanctions departments in automating and integrating reporting requirements for the TJC with our core internal case management tracking systems.

### **Payroll System (eP)**

- **Premium deductions** - Health and Dental Insurance Premiums will be split starting with the first pay in March. This will balance the deduction amounts withdrawn from employees' paychecks each month for the Health and Dental Insurance premiums.

- **eP Self Service** - We are starting to roll-out Employee and Manager Self Service components for the payroll system. This will allow employees to view attendance, vacation balances, banking information, on-line pay stubs, and request changes to their Federal and State W4 withholdings. Managers will have access to various Employee attendance and assignment information. In the future this initiative will reduce paper and save time with the processing and distribution of pay stubs, as well as various change requests for employment and pay information.

**New Economic Development Website** - A redesign of their current website has been completed. The public can come to the site and view county properties for sale, find links to local events, partners, the county comprehensive plan and much more. The site went live February 16, 2012.

<http://www.co.la-crosse.wi.us/economicdevelopment/index.asp>.

**Land Conservation Website** - We are redesigning the current Land Conservation Website. At this time we are in the process of defining requirements and organizing content. The site is projected to go live mid May.

**Main Board Website** - We are redesigning the La Crosse County Website main home page. Work is being done organizing the navigation and all the top level pages. We are gathering requirements for a new search function and a new calendar feature to find and locate meeting schedules and agendas. The site is projected to go live early June of this year.

**New Tax System** - We are wrapping up on the parcel maintenance applications to the system, which includes real estate and personal property. We are working closely with the State to make changes to our new system to allow us to exchange assessment and tax information with the State, local municipalities and the municipalities' assessors. In the next phase of the project we will begin working on the tax collection and billing components.

**Income Maintenance Consortium Project** - The *Western Region for Economic Assistance (WREA)* The IT Department has completed the critical IT components to support the WREA needs for all the respective Counties in the consortium. Some of the key IT components worked on include call center technology, connectivity for sharing calendars and electronic files, email distribution list and Timer Software to report in requirements for the State. These IT components allow the consortium to collaborate together as a single business entity from their remote locations.

**Aramark Project** - Aramark was chosen as the Commissary vendor in the La Crosse County Jail; this has now been implemented. Funds for inmates are no longer accepted at the jail reception window. Instead, visitors deposit funds using a kiosk system which accepts cash, debit, and credit cards. The kiosk systems are installed in the jail housing areas allowing inmates to look up their account balances and order commissary. The next phase of this project, the Inmate Request System, will be implemented in a couple of weeks. This part of the system will allow inmates to place various types of requests-- Doctor and Nurse requests, file grievances, submit suggestions, etc. This will replace the current paper request system.

**Wireless Access Availability for County Board members** - Wireless access is available for all County Board members in nearly all downtown campus conference rooms. This service will allow Board Members to access the internet if they want to bring in a personal device that supports WiFi. Any Board Members interested in using this service should contact the IT Service Desk at 785-9601 for a short setup process and to ensure the conference room needed has this service available.

*John Parshall, Director  
Information Technology*