



*Office of County Administrator
County of La Crosse, Wisconsin*

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Memo To: La Crosse County Board of Supervisors
From: Steve O'Malley, County Administrator
Date: May 4, 2010

Re: May Monthly Report to the County Board

Attached is the May Monthly Report to the County Board, providing monitoring information about department activities to the full County Board instead of reporting only to governing committees.

REMINDER Monthly Reporting by roughly half the organization every other month. While you will receive this report each month, the reports do not cover every department each time.

February, April, June, August, Oct. & Dec.

Planning, Resources & Development
Public Works & Infrastructure
Judiciary & Law Enforcement
Corp Counsel & Child Support

January, March, May, July, September, November

Health & Human Services
Aging & Long Term Care
County Clerk, Finance, IT,
Printing, Personnel, Treasurer

“OF INTEREST”

Human Services Director Recruitment to begin

As you know, Jerry Huber recently announced his decision to move to New York state to accept a job closer to his original home. We will miss Jerry, his energy and innovation. It will be very hard to find a new HS Director with as much talent as he has provided to La Crosse County. We are beginning the recruitment process and will keep the County Board up to date. This is a vitally important position and that the interview selection process will be inclusive to the extent possible of Health & Human Services Board members, the community and County employees. I will seek input in future communications with the County Board and HHS Board.

Skipperliner announces it will cease operations

Last Friday, Skipperliner announced it would cease operations, resulting in the loss of 55 jobs. The company has filed a “voluntary assignment” referred to as a Chapter 128, which is not the same as a bankruptcy. This process starts with appointment of a receiver, then proceeds to sell off assets and address the interests of creditors.

The La Crosse County Economic Development Fund approved a loan of \$175,000 in December from its revolving loan fund, contingent on the state loaning \$325,000. None of the loan funding came from local property tax payers, but was funded by State sources for the purpose of business development. We are hopeful that some of the proceeds can be recovered in the dissolution of assets. The town of Campbell also provided financing at the same time and we will work closely with them to consider all options for recovery. We had hoped this loan would have helped to prevent this closure and loss of jobs.

Although much is unknown at this time, Corporation Counsel will provide an initial report to the County Board at the May 10 Policy Planning meeting.

*If you have any questions, feel free to contact me by phone or e-mail.
County Administrator direct line: 785-9789, cell phone 608-385-3316
or e-mail steve.omalley@co.la-crosse.wi.us*

MONTHLY REPORT TO THE COUNTY BOARD

Aging & Long Term Care May 2010

La Crosse County Aging Unit

- We now know a little more about Darrell S. Larson, the retired teacher who remembered the Aging Unit in his will. He was a graduate of the University of Wisconsin-La Crosse who spent the majority of his career in the St. Paul public school system as a history teacher. He moved back to La Crosse when he retired in 1986. His generosity was made possible, in part, due to his modest lifestyle. A lifelong bachelor, he outlived his only other sibling. He accumulated few possessions and lived frugally leaving an estate worth more than \$2 million. The Aging Unit has purchased the furniture listed below with funds from the Larson estate. The Billy's Lantern Senior Meal Site is also funded through the estate. We deeply appreciate his generosity.
- Grand Opening at Billy's Lantern, March 1, 2010, 11AM – 1PM, Hwy 14 – 61 & YY, our newest Senior Meal Site.
- New waiting room furniture makes our office more inviting and more professional, especially with freshly painted walls.
- The Onalaska & West Salem Meal Sites have been painted and redecorated. New tables and chairs have been ordered.
- Tables and/or chairs have also been ordered for Southside Senior Center & Sauber Manor.
- HJ Olson Senior Center has received a new TV & DVD in the main event room and upstairs for exercise classes in addition to new chairs.
- Forest Park will be getting new tables and chairs after their remodeling.
- The Aging Unit was awarded the 2010 STRAP Grant (Supplemental Transportation Rural Assistance Program). The award is for \$277,063 and includes regional transportation options from Galesville & Trempealeau to Holmen & Onalaska and a feeder route from Vernon County to La Crosse.
- Stepping On, a falls prevention class, will be offered at the Main Library in La Crosse beginning May 10.
- We are developing a Falls Prevention Coalition with the Health Department, hospitals, academics and home care agencies in our area to collectively develop a plan to reduce falls since Wisconsin is consistently #1 or #2 in the country for deaths related to falls.

**2009 Annual Report
La Crosse County Aging Unit**

Roger Plesha, Chair of the Aging & Long Term Care Committee

Audrey Kader, Chair of the Commission on Aging

Our Mission

The County Aging Unit will provide information and services that promote independence and support the dignity of seniors by allowing choices for living in and giving to their community.

The La Crosse County Aging Unit is responsible for the administration of a broad spectrum of direct services to older adults. Through the Older Americans Act everyone 60 years of age and over is eligible for our services, regardless of income. These services include the direct provision of services, the purchase of services through contracts, and/or the coordination of services with various county agencies and community resources.

Major Goals and Accomplishments:

- **Elderly Benefit Specialist & MIPPA Outreach:** Benefit Specialists counsel seniors on Medicare and a variety of benefits including Medicare Part D, Medicaid, Senior Care and Supplemental Insurance options, along with other issues. We had 3091 telephone calls and 1995 cases opened with services to county residents amounting to \$854,135 in benefits or savings. The Benefit Specialist, staff and partners have been busy the last nine months with MIPPA (Medicare Improvements for Patients and Providers Act) outreach, in addition to current workload. MIPPA efforts reached over 54,818 people through presentations and events (over 153), mailings (over 711), and the media (99 events reaching millions). As a result, over 162 MIPPA calls alone were received through the ADRC of Western Wisconsin with close to 400 people served and 151 new enrollees. MIPPA was developed to reach out and enroll low income seniors into programs that can provide them with up to \$5000 in additional assistance.
- **Aging Unit Website Redesign:** Making it more friendly & inviting with accessible information about our programs and services. (500 hits January through April 2010)
- **Find A Ride 888-300-9796:** Consumer calls of 15-20 per day to inquire about transportation options. **STRAP Grant** provides funding for La Crosse County \$133,390.
- **Expansion of Home-Delivered Meals:** The schools continue to prepackage Home-Delivered meals for sites as it is a time-saver. Frozen meals are now available for weekends & holidays to Home-Delivered participants at all meal sites.
- **Stepping On:** Four classes offered in 2009 with additional expansions in 2010. This cooperative grant with the County Health Department provides classes to area seniors to help them prevent falls. Wisconsin is #1 or #2 for deaths resulting from falls for seniors. Participating in UW Madison research.
- **Caregiver Support:** Provided 150 caregivers respite, in-home services, day care or training, including "*Powerful Tools for Caregiving: Taking Care of you*". (120+ have taken the class.) Family Caregivers provide 75% – 85% of care in this country.
- **La Crosse Senior Life,** the Aging Unit's monthly newsletter, keeps 4000+ seniors informed about services and issues, without paid advertising. Donations continue to increase.
- **Gifted Hands,** 103 Senior Citizen Consignors, Annual Sales \$39,160, 4700 – 5000 items valued over \$50,000. Sponsors four Older Workers Training Program participants.

- **Transportation**, MiniBus Program provided 20,506 rides. An additional 1259 rides given to those unable to ride MiniBus. Public Transit (Onalaska Holmen West Salem) gave 3296 rides to meal sites & La Crosse County Rural Transit gave 1982 rides **Total 27,043 rides. Serving about 750 - 1000 customers.** [24,774 rides in 2008 serving 550 customers.]
- **Hmong Elder Program: \$20,000 Grant** received to help fund monthly gatherings, events & educational programs for Hmong Elders. **100 Elders Served**
- **Annual Volunteer Recognition Luncheon** in August to celebrate the contribution of more than 350 volunteers who contributed **\$476,970** to the programs that serve them (based on **31,798 volunteer hours** X \$15 per hour, equivalent to **16.3 FTEs**).
- **Additional Programs & Services:** Congregate and Home-Delivered meals, Wisconsin Senior Farmers' Market, Wellness & Prevention, 1800 cases of Ensure+ delivered, Home Emergency Response Systems installed and working 51 (16 in 2008).

2009 Budget Review

County Aging Unit	Org 7021	\$ 257,318	*Note: Budget to Actual
Congregate Meals	Org 7001	\$ 617,216	Difference - net under
Home-Delivered Meals	Org 7010	\$ 499,765	budget is (\$116,362)
Transportation	Org 7023	\$ 278,184	
STRAP Grant Transportation	Org 7026	\$ 156,738	
Budgeted Amount for 2008:		\$ 1,809,221	

Actual Expenditures for 2009 :

\$ 1,676,985

Funding Source	Amount	% of Budget 2008	% of Budget 2007
Federal	\$ 485,380	27%	32.5%
State	\$ 443,056	24.5%	17%
CMO/Municipal	\$ 146,580	8%	9%
Participant Contribution	\$ 324,163	18%	15%
Other Revenue		2.5%	4.5%
Trust Fund	\$ 22,348		
Jeans Day	\$ 1,200		
Aging Fund Balance	\$ 20,000		
La Crosse County	\$ 366,494	20%	22%
TOTAL	\$ 1,809,221	100%	100%

Personnel: The Aging Unit is comprised of 47 employees, 6 full-time, 14 part-time, and 17 on-call. Gifted Hands has 4 federally funded older worker training positions and the meal sites have 6 training positions. Both programs are supervised by Aging Unit staff (10 additional part-time employees).

Annually

Congregate Meals =	64,364	Average Meals per day = 505 (2008 - 545)
Home-Delivered Meals =	62,971	Congregate = 255 (2008 - 311)
TOTAL =	127,335 meals	Home-Delivered = 249 (2008 -233)

(2008 - 129,258 Meals - Congregate 70,945 & Home-Delivered 58,313)
 (1,923 less meals served in 2009 - equivalent to 7.6 people eating full time, 252 days/year)

1792 people receive meals. Meals offer a good option for someone beginning to need help at home. Good nutrition increases health.

A year's worth of Home-Delivered meals costs less than one day in the hospital.

Lakeview Health Center

GREAT NEWS!!! On Thursday April 22, 2010 in a unanimous vote in both houses, the Wisconsin State Legislature passed legislation validating the continued operation of our Mississippi Valley Health Services Commission. This bill which had bipartisan sponsorship and support, allows multiple counties to come together to form a commission in order to own and operate a nursing home.

This is a significant victory for county homes like Lakeview, which provide care to the most vulnerable citizens of Wisconsin; the developmentally disabled, the mentally ill, and elderly who have behavioral issues.

The net effect of the commission model is a continued lowering of the tax levy at Lakeview which is good news to La Crosse County taxpayers.

In the first quarter of 2010, Mississippi Valley Health Services Commission billings topped \$264,240 and in March and April of this year two new counties joined our commission which will only add to our income.

We will periodically update you on the status of the Mississippi Valley Services Commission.

MONTHLY REPORT TO THE COUNTY BOARD

Health & Human Services May 2010

Human Services Department

Federal Children and Family Safety Review

During the week of April 12, federal and state reviewers came to La Crosse to do a comprehensive review of outcomes and indicators for our child protective cases. The federal government created standards and expected outcomes for each state for families involved in the child welfare system with the passage of the Adoption & Safe Families Act (ASFA) in 1997. For the first time in the nation's history, the Administration of Children and Families (ACF) of the federal Health and Human Services (HHS) Department in 1997 developed national standards and indicators for states for those families involved in the child welfare system. There are 45 indicators in which the federal government reviews as part of the Children and Family Safety Reviews.

Overall, La Crosse County did well in this year's federal review. There were a number of indicators in which the county scored high on and a number in which the county and state need to improve upon. The results of this federal review will be posted on the Human Services website under the Family & Children's Section. The state will be developing a Program Improvement Plan for the federal government which will serve as the benchmark for child welfare services likely over the next five years.

Mississippi Valley Health Services Legislation

The Wisconsin legislature passed legislation allowing the formation of commissions of participating counties to join together in the operation of a nursing home. This legislation was the final chapter in a long process of the creation of Mississippi Valley Health Services (MVHS) and allows MVHS and other county collaboratives to continue their work in "recreating" county nursing homes to be fiscally viable in future years.

Training for Human Services Staff and Vendors

The Human Services Department this past month began a series of training for its employees and contracted agencies on principles of motivational interviewing. This is a model of engaging recipients of service who often are not interested in receiving interventions or treatment. Motivational interviewing is an evidence based model of how to engage clients and motivate them to change.

Management Academy

The Human Services Department has worked for 4-5 months with the Personnel Department and UW-Extension on developing a comprehensive series of trainings for new and existing supervisors and managers on core competencies in management and supervision. The competencies are based on those developed by the federal Office of Personnel Management

(OPM) and the curriculum is being developed through cooperation of UW-Extension, Human Services, and Personnel. The series of trainings will first be “tested” with the Human Services Management Team over the summer and then brought to the entire county.

Human Services has also surveyed “would be” supervisors and managers in its Department in which these trainings could also be made available as part of succession planning. The trainings are likely to be put on the county’s Training & Learning Center (TLC) for employees to review from time to time.

Alternative Response Pilot

La Crosse County received a grant for \$60,000 over an 18-month period to pilot a new approach in Child Protective Services called Alternative Response. The county has been asking the state to start this program which has been running in the majority of states over the last 10 years and is a less intrusive intervention with families who are at risk for abusing or neglecting their children. The program begins in July of this year and runs through 2011. Information on Alternative Response will be posted on the Human Services website under the Family & Children’s Section.

Health Department

The Mission of the Health Department is “Improve the quality of life and health of all people in La Crosse County”. The Health Department long term plan has 5 goals with related objectives to help focus its activities to accomplish this mission. Below is the report of progress in accomplishing these objectives in the first quarter of 2010.

**LA CROSSE COUNTY HEALTH DEPARTMENT
2010 Goals & Objectives**

GOALS/OBJECTIVE	1st Quarter
GOAL #1 Provide public health services to meet changing needs.	
1.a. Maintain La Crosse County Annual Years of Potential Life Lost among the lowest third in the state.	Data not available until later in the year.
1.b. By Dec. 2010, conduct at least 100 consultations, inspections or orders for homes suspected to have radon, lead or mold exposure.	Radon – 105 Lead – 28 Mold - 20
1.c. By Dec. 2010, complete over 700 communicable disease follow-ups on 83 reportable diseases or conditions.	Total of 87 follow-ups
1.d. By Dec. 2010, provide home health nursing and Personal Care services to 75% of referral received.	80%
1.e. By Dec. 2010, there will be a 3% increase from 2009 rates of infants residing in La Crosse County who turn 24 months of age during the contract year will have received the primary series of immunizations.	2009 rate was 75%. The first quarter of 2010, the rate is 82%.
1.f. By Dec. 2010, have the monthly testing of 10 area municipal drinking water systems show the systems to be safe.	100%
1.g. By Dec. 31, 2010 more than 70% of infants whose mothers were enrolled in the La Crosse WIC Program prenatally will be breastfed	67.7%

GOALS/OBJECTIVE	1st Quarter
1.h. By Dec. 31, 2010, 5 schools in the County will have implemented Safe Routes to School Programs	4 schools
1.i. By Dec. 31, 2010, assist 100 uninsured individuals enroll in the Badger Care Plus Program.	31
1.j. By Dec. 2010, provide employee wellness services to 25% of all La Crosse County employees.	Staffed March Madness program at WTC, 12.5% attended Health Fair
1.k. By Dec. 2010, less than 3 reported cases of mosquito-borne West Nile or La Crosse Encephalitis.	Surveillance activities began in March. Early tick activity is heavy.
1.l. By Dec. 2010 meeting the 2010 budget goals for the dept.	On budget
1.m. For the year ending Dec. 2010 in an effort to receive 95% of signed doctor's orders within the 20 calendar day limit, clerical staff will attempt three contacts with physicians' offices to request return of the orders to the Health Department.	Data not available until later in the year.
GOAL #2 Utilize technology to improve public health services.	
2.a. By Dec. 2010, establish an electronic reportable disease-case report system.	Planning underway
2.b. March and April thru November Surveillance, trapping, and control activities for disease carrying mosquitoes and ticks in La Crosse County and contracted areas.	Activities just beginning
2.c. By Dec. 2010, the Business Continuity Plan will be tested	Data being gathered
2.d. By Dec. 2010, complete initial planning for a department-wide electronic health record system.	Planning underway
GOAL #3 Maintain the current State of Wisconsin designation as the highest-level public health agency.	
3.a. Report each quarter on the range of high priority services needed to maintain status of Level III HD.	Designation expected later in the year.
GOAL #4 Expand partnerships to develop public health services in high priority areas.	
4.a. By Dec. 2010, expand the current partnership with dentists to increase persons covered by MA that receive dental care to over 25%.	Latest report at about 23% served.
4.b. By Dec 2010 HD employees will participate in the following partnerships:	
Western Regional Partnership for Public Health Preparedness"	On-going
Staff 7 C's coalition which includes La Crosse, Monroe, Jackson, Buffalo, Vernon, Crawford, Trempealeau and Jackson counties.	In Progress
WI Public Health Laboratory Network	No meeting
Coulee Region Childhood Obesity Coalition	3 meetings held this quarter
Safe Route to School Task Force - SRTS <ul style="list-style-type: none"> • City of La Crosse • La Crosse County 	No meeting
La Crosse Area Immunization Coalition	Mtg. held on 1/27 with 8 in attendance
La Crosse Area Communicable Disease Coalition	No meeting
La Crosse Long Term Care Coordinating Committee	1 meeting
ECO-County Plan for Sustainability	Staff participating

GOALS/OBJECTIVE	1st Quarter
GOAL #5 Hire and retain high quality staff by providing a positive work environment.	
5.a. By Dec 2010, all staff will have had a performance review.	Lab, PHN, Env, Ed up to date, Nutr-none this qtr., Admin behind, HC on-going
5.b. By Dec 2010, all staff will have the opportunity to meet with mgmt at least quarterly.	Nutr 9 staff meetings, Env, Ed, Admin, HC on-going, PHN 11 staff mtgs.
5.c. By Dec 2010 all staff will have the opportunity to attend 30 hours of continuing ed.	Lab up to date, Nutr-2 of 16 staff attended continuing educ., Env, Ed on-going, PHN 6 of 11 staff attended cont. ed., HC on-going
5.d. By August 2010, all staff will have an opportunity to offer suggestions for the 2010 budget that could improve the potential to reach the HD Mission.	Env, Ed on-going, PHN-7 staff met with Finance Mgr. to review program budgets, Admin – action later in the year, HC current
5.e. By Dec 2010, assure that all staff meets basic licensing certification and accreditation requirements.	Lab is certified, Nutr-7 of 8 Nutritionist certified, Env On-going, PHN, Ed staff up to date

MONTHLY REPORT TO THE COUNTY BOARD

Internal Departments May 2010

Treasurer's Office

The Treasurer's Office is now taking credit & debit cards in the office and had only a few so far. As it gets into July we may have a few more as we have some people that have asked if they can pay them by credit card. We did not pay the Specials in full so we will be paying the specials each month plus the interest. The delinquent taxes are \$2,216,119.09. We are still working on the Foreclosures with delinquent 2006 taxes. There are some tax payers that are on a monthly tax payment plan to get the taxes paid up. See TOTAL TAX Collections below for the year 2009 and the taxes that have been collected in 2010.

DELINQUENT MONTH/YEAR	TAX	INTEREST	TOTAL	SPECIALS	INT
Dec-09					
Total	2,560,667.91	589,911.56	3,176,648.98	23,558.68	2,510.83

CURRENT YEAR MONTH/YEAR	TAX	INTEREST	TOTAL
Dec-09			
TOTAL	18,234,028.75	85,692.29	18,319,721.04

DELINQUENT MONTH/YEAR	TAX	INTEREST	SPECIALS	INTEREST	TOTAL
Jan-10	173,562.28	41,674.77	4,273.05	508.96	220,019.06
Feb-10	119,236.44	32,610.71	3,974.88	505.63	156,327.66
March-10	106,538.46	36,944.27	1,619.04	224.77	145,326.54

CURRENT YEAR MONTH/YEAR	TAX	INTEREST	SPECIALS	INTEREST	TOTAL
Feb-10	381,348.29	2,463.89			383,812.18
March-10	483,352.42	9,688.47			493,040.89

Reported by Donna Hanson, County Treasurer

County Clerk's Office

Elections

April 6, 2010: Turnout for the Spring Election was again even lower than I predicted. Voter turn-out county-wide was only 8.9%. Two incumbents lost their County Board seat to their respective challenger. We will miss the good supervisors we lost and welcome the new

members. The informal orientation meeting that I arranged with them, me, Corporation Counsel Shepherd, Chair Doyle and Lisa from Personnel went well.

SVRS: We have entered all of the data and voter activity into the Statewide Voter Registration System for our 8 relying Towns and have closed the election for them. Some of the municipalities that are self-providers are still working on that. They have by statute until May 6th. Once they have all closed their election, we can close out the election in SVRS at the County level.

Election Cost: We will recoup some of the election expense from the Cities, Villages, 3 of the Towns and the School Districts. I hope to have those figures ready to include in the July report.

Ballot Printing: I had planned to go out for bids between elections this summer. I am very satisfied with our current printer, Wisconsin Graphics out of Madison, but have had some inquiries from other companies. However, the workload in my office just isn't going to allow us time to do that process justice so I won't be doing so until the summer of 2011. There is no Fall election scheduled in the odd years so that allows us the time needed.

GAB: The Government Accountability Board has scheduled a meeting for May 13th in Madison for the Wisconsin County Clerks to provide input on a new canvass reporting program they are contemplating.

Marriage Licenses

Marriage licenses sales are starting to pick up slightly. We issued 73 licenses in March and April for total revenue of \$1,825.00. Last week I went to the hospital to get the necessary information and a signed application for a young woman from Juneau County. The Juneau County clerk asked me to assist because the woman is bedridden so could not come to her office as would normally be required. The Wisconsin County Clerks often work together when necessary to provide the best in public service.

Complete Count Committee: We distributed "Census Bags" to all marriage applicants in yet another effort to get the word out about the importance of completing and returning the census form. That and the other efforts of the Complete Count Committee, of which I am a member, must be working because our census reporting is better than most.

County Board

New Computer Program: I am still working with I.T on this complicated but very beneficial program. We are currently tweaking the conversion of the meeting action to the minutes.

Dog Licenses

Since April 1st we have been very busy handling calls and contacts from the 5500 dog owners that received our Courtesy Reminder Notice and we have sold 127 late dog licenses at the counter or by mail. This has generated \$1,905 of the \$14,000 budgeted income. These sales will pick up considerably after the citations are mailed in June. My staff continues to enter these and the sold tags from the municipalities as well as rabies information from the local veterinarians into the dog program.

New Employee

Amy Twitchell is learning quickly and continues to be a good choice and an asset to the office.

Respectfully Submitted,

Linda Stone, County Clerk

Information Technology

IT Help Desk Expansion: A satellite IT Help Desk has been added in the Document & Graphics Services department in the Administrative Building. This new desk places a Help Desk staff member to assist with printing needs and technology questions. Having two locations improves customer service, providing more face-to-face time with our customers.

Voice-over-IP (VoIP) Telephone Conversion: The conversion to VoIP telephones is on schedule. We are on pace to convert the three campus buildings by the end of 2010. This conversion will significantly reduce the cost of the County's telephone service for the 2011 budget. To date, Lakeview, Hillview, Sheriff's Department, Child Support and IT have already been converted. In 2011, further plans will be defined and considered for remote locations such as Solid Waste and Highway.

County Board Voting System: A new voting system has been launched for County Board Members to vote on items during meetings. This web-based system also allows the County Clerk to generate meeting agendas and minutes in a more effective manner. Further plans include looking at enhancing information and access during board meetings and allowing for digital recording of meetings to give better access to the public via the internet.

County Tax System Evaluation: Tax System is being evaluated to ensure that it supports current Business needs, upcoming State mandates and technical direction and to identify manual steps providing tax information and producing tax bills for the public. This tax information is being used in many other applications including Tax Receipting, Permits, Code Enforcement, Land Records Website, Animal Licensing, GIS and in making planning decisions, so many of these areas are included as part of the analysis.

Document Scanning Projects:

County Clerk - All 2010 County contracts have been scanned and are now archived in the County's imaging software, Alchemy. In conjunction with the County Clerk and Corporation Council, we have also reformatted and updated the contract approval form which will contain all the necessary data to index scanned contracts going forward. Scanning all contracts will reduce the need for paper copies and allow contracts to be accessed quickly by all managers/supervisors who need them.

Human Services ADRC - ADRC has begun to scan all client paperwork. This process is expected to reduce space consumed by paper file storage and will increase the efficiency of document retrieval. Documentation for ADRC clients enrolled with the WWC-MCO will be electronically transferred to the WWC thus saving shipping cost and paper. This process goes live May 10. Phase 2, anticipated in the next couple months, will include implementing this technology with the partner ADRC counties.

Clerk of Courts - We have been working with Clerk of Courts to scan the County's Termination of Parental Rights documents. These records have an extended retention time making long term paper storage a problem. Scanning these documents stores them electronically in accordance with the County's retention responsibilities. To date, approximately 30 boxes have been scanned and archived (amounting to approximately 80,000 pages of court documentation). Approximately 50 boxes remain of this immediate batch, presumably to be followed by more. This will free up needed floor space as we continue with this effort.